Some fuzzy techniques for staff selection process: A survey

Abstract

With high level of business competition, it is vital to have flexible staff that are able to adapt themselves with work circumstances. However, staff selection process is not an easy task to be solved, even when it is tackled in a simplified version containing only a single criterion and a homogeneous skill. When multiple criteria and various skills are involved, the problem becomes much more complicated. In addition, there are some information that could not be measured precisely. This is patently obvious when dealing with opinions, thoughts, feelings, believes, etc. One possible tool to handle this issue is by using fuzzy set theory. Therefore, the objective of this paper is to review the existing fuzzy techniques for solving staff selection process. It classifies several existing research methods and identifies areas where there is a gap and need further research. Finally, this paper concludes by suggesting new ideas for future research based on the gaps identified.

Keywords

Fuzzy techniques; Multi-criteria decision making; Multi-experts decision making; Staff selection process