

**EFFICIENCY AND PRODUCTIVITY INDICATORS  
OF SELECTED PRIVATIZED ENTITIES**

<i>Indicator</i>	<i>Before Corporatization/ Privatization</i>	<i>After Corporatization/ Privatization</i>
<b>Telekom Malaysia Berhad (TMB)<sup>1</sup></b>		
Return on Assets (per cent)	4.0	9.3
Revenue Per Subscriber (RM)	1,227	1,519
Production Per Employee (RM)	34,372	71,594
Direct Exchange Lines Per Employee	36	56
Speed of Access to Basic Services (per cent)	35	60
Response to Complaints/Faults (per cent)	80	95
<b>Projek Lebuhraya Utara Selatan<sup>2</sup></b>		
Revenue Per Employee (RM)	77.69	217.57
Duration of Travelling Time (hours) <sup>2a</sup>	15.4	7.5
Daily Average Traffic Volume (number of vehicles)	112,119	586,125
<b>Kelang Container Terminal Berhad<sup>3</sup></b>		
Average Container Throughput (TEUs)	244,120	804,455
Average Handling Rate Per Ship Hour (TEUs)	19.94	35.78
Crane Handling Rate Per Hour (TEUs)	19.40	31.56
Average Number of TEUs Per Vessel	219	415
<b>Penang Port Sdn. Bhd.<sup>4</sup></b>		
Return on Assets (per cent)	5.9	7.24
Operation Cost Per Tonne - Fwt <sup>4a</sup> (RM)	8.89	8.12
Gross Profit Yearly (RM million)	24.14	41.48
Operating Revenue Per Employee (RM)	55,504	63,699
Average Container Throughput (TEUs)	330,922	386,182
Average Number of TEUs Per Vessel	271	322