State Library of Victoria

Managing the provision of Digital Objects and Electronic Resources for users

Simon Huggard

Applications & Digital Services Manager

State Library of Victoria

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Penang Bayview Beach Resort
Batu Ferringhi, Malaysia 21 December 2010

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Outline

- About myself and State Library of Victoria
- Search and online systems
- Electronic Resource provision
- The Organisation of databases
- Providing effective access
- Usage statistics

About me

- At Monash University:
  - Deputy Serials Librarian & Subject Librarian 1992-1997
  - Acquisitions Librarian 1997
  - Digital Resources Librarian 1998-2000
  - Systems Manager 2000-2009
- At State Library of Victoria:
  - Applications and Digital Resources Manager 2009-2010

Mildura
Balranald
Hay
20
Leeton
41
Bowral
Wollongong
Kiama
Robinvale
Narrandera
31
Goulburn
Coleambally
20
Wagga Wagga
Nowra
B12
Ouyen
Swan Hill
39
Deniliquin
18
Canberra
52
Ulladulla
Wyperfeld National Park
Kerang
Batemans Bay
National Park
B400
Albury
B200
Cooma
Shepparton
Narooma
Australian Capital Territory
A79
Horsham
Bendigo
Wangaratta
Benalla
Bega
B220
C240
A8
Seymour
Victoria
Alpine National Park
Merimbula
Ararat
Ballarat
A
B360
B23
Hamilton
Healesville
Bairnsdale
Orbost
Mallacoota
B160
Melbourne
Emerald
A200
B140
A1
Lakes Entrance
Warrnambool
Colac
Geelong
Cowes
Moe
Traralgon
Portland
Leongatha
Wonthaggi
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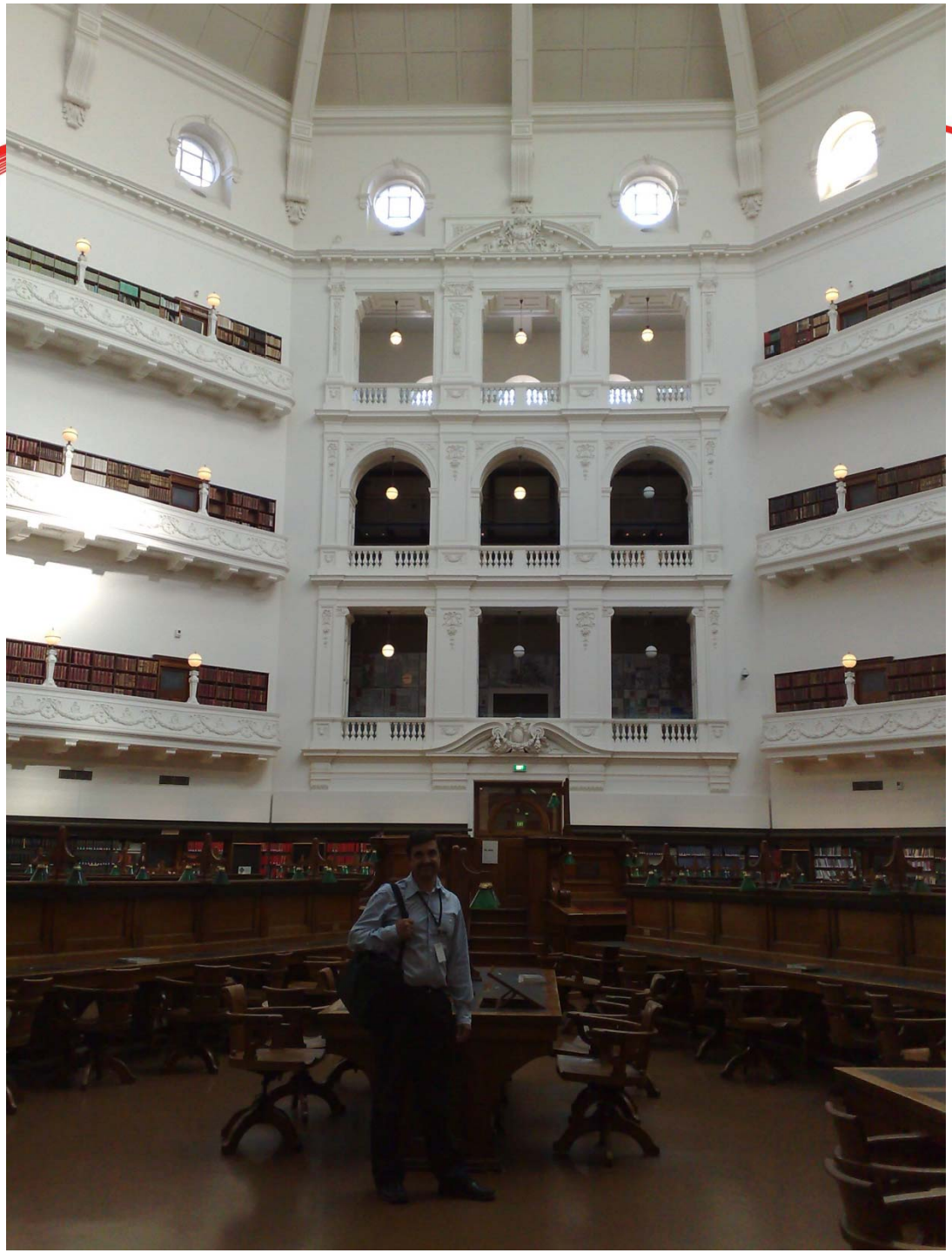

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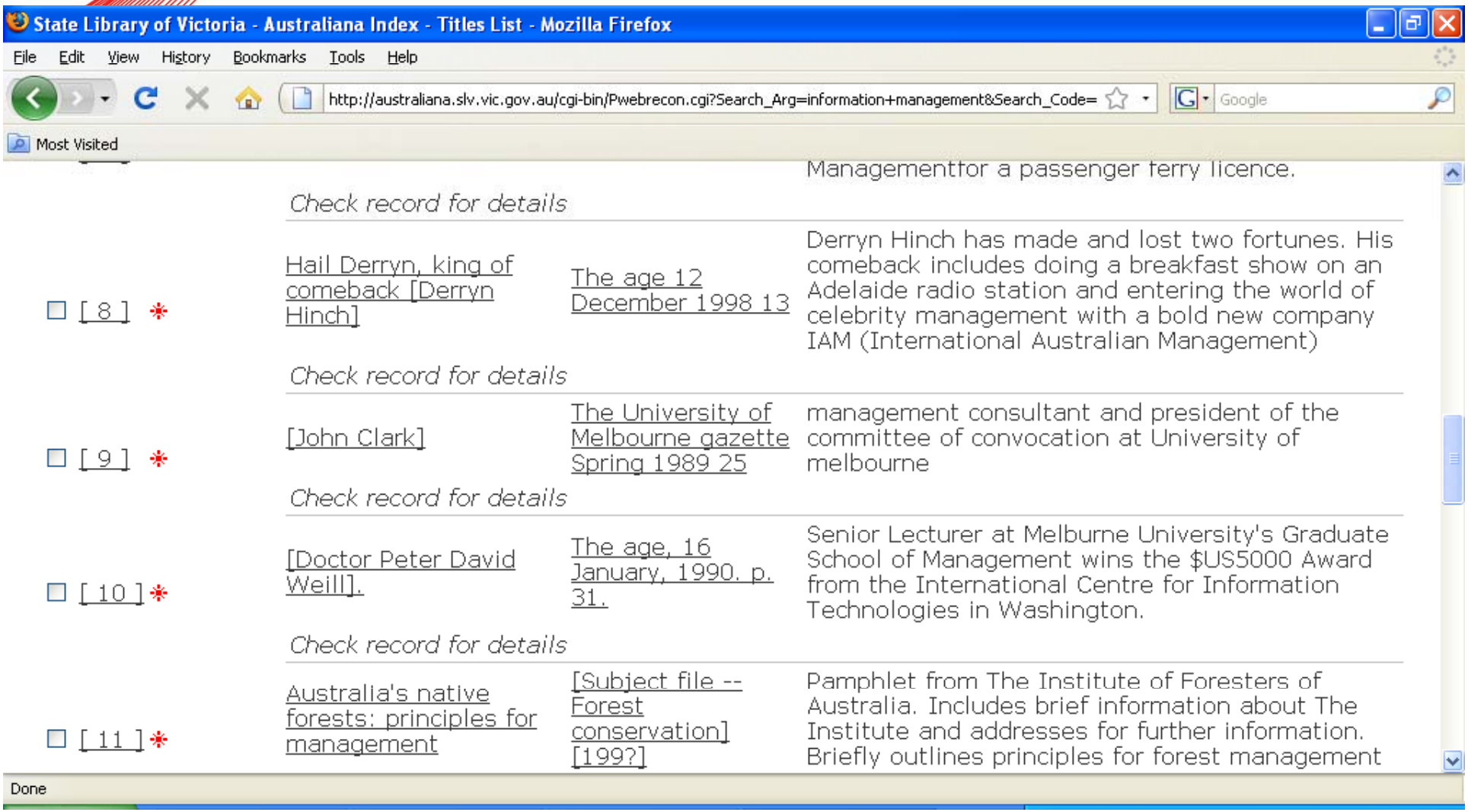
Search

- Clear, clean interface
- Not too many layers
- Easy to understand menus
- Tailored for users
- Clear path to full text
- Obvious menus / paths
- Search v Browse
- Portal implementations

Clean clear interface



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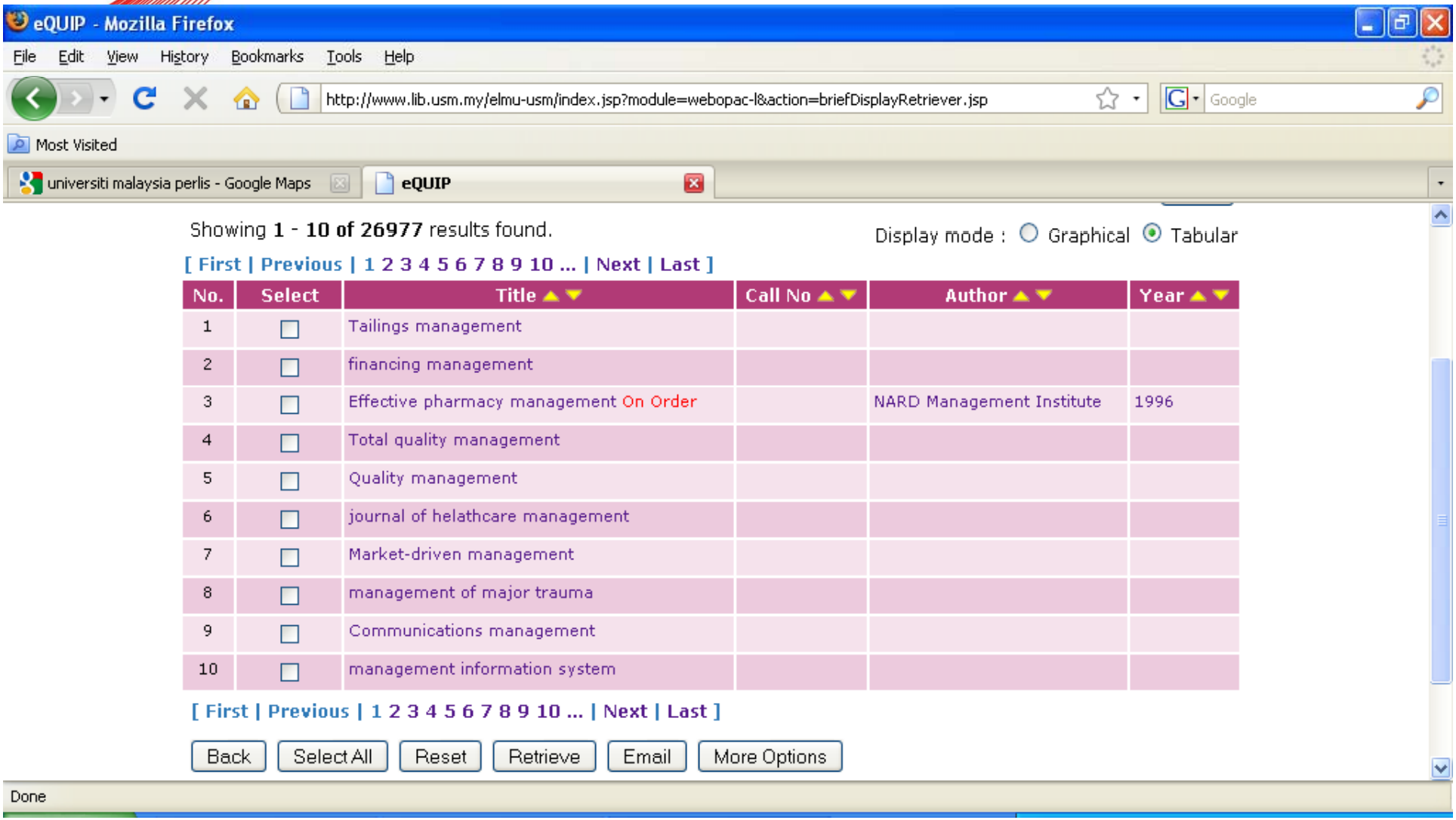
Clean clear interface



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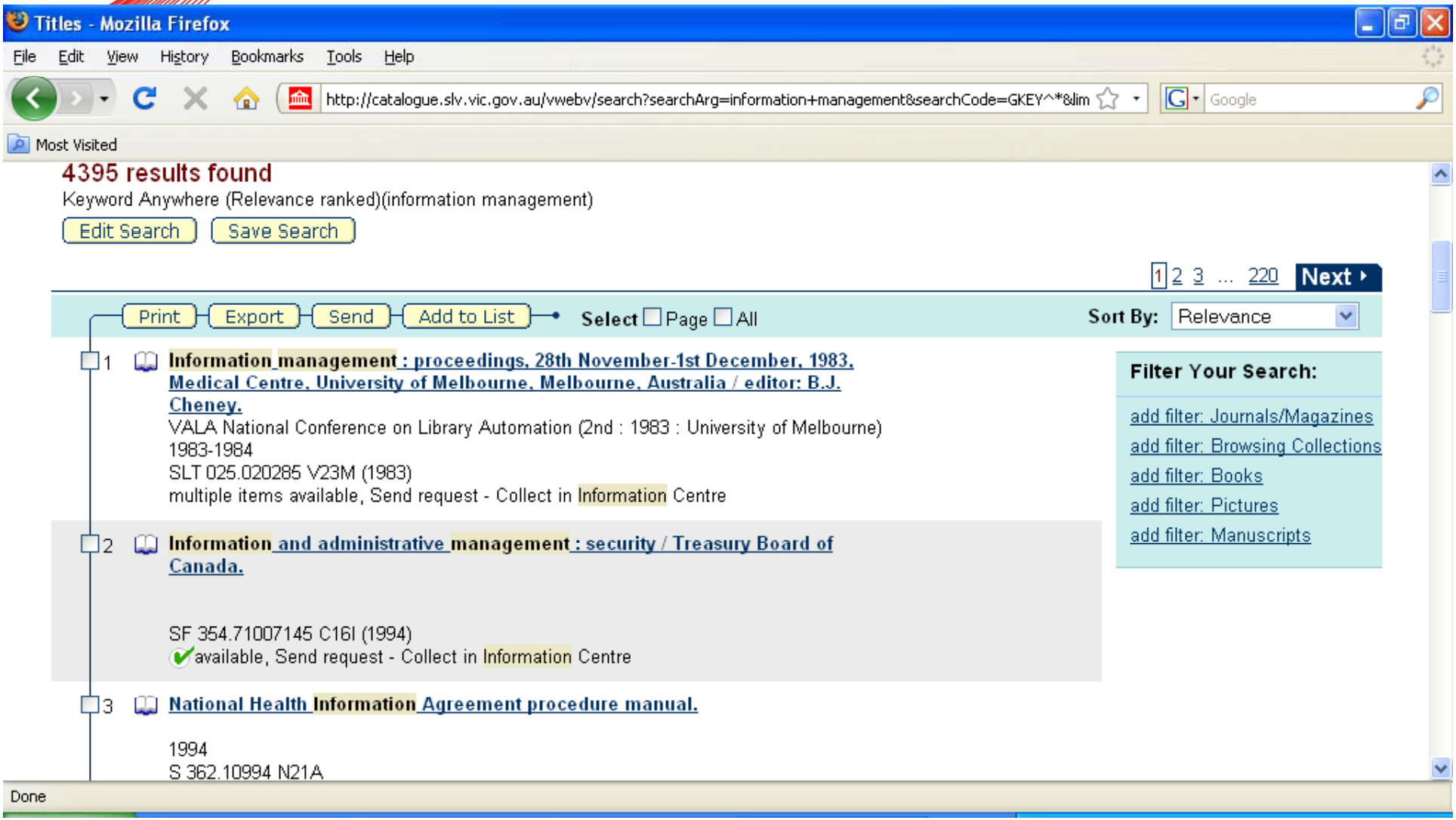
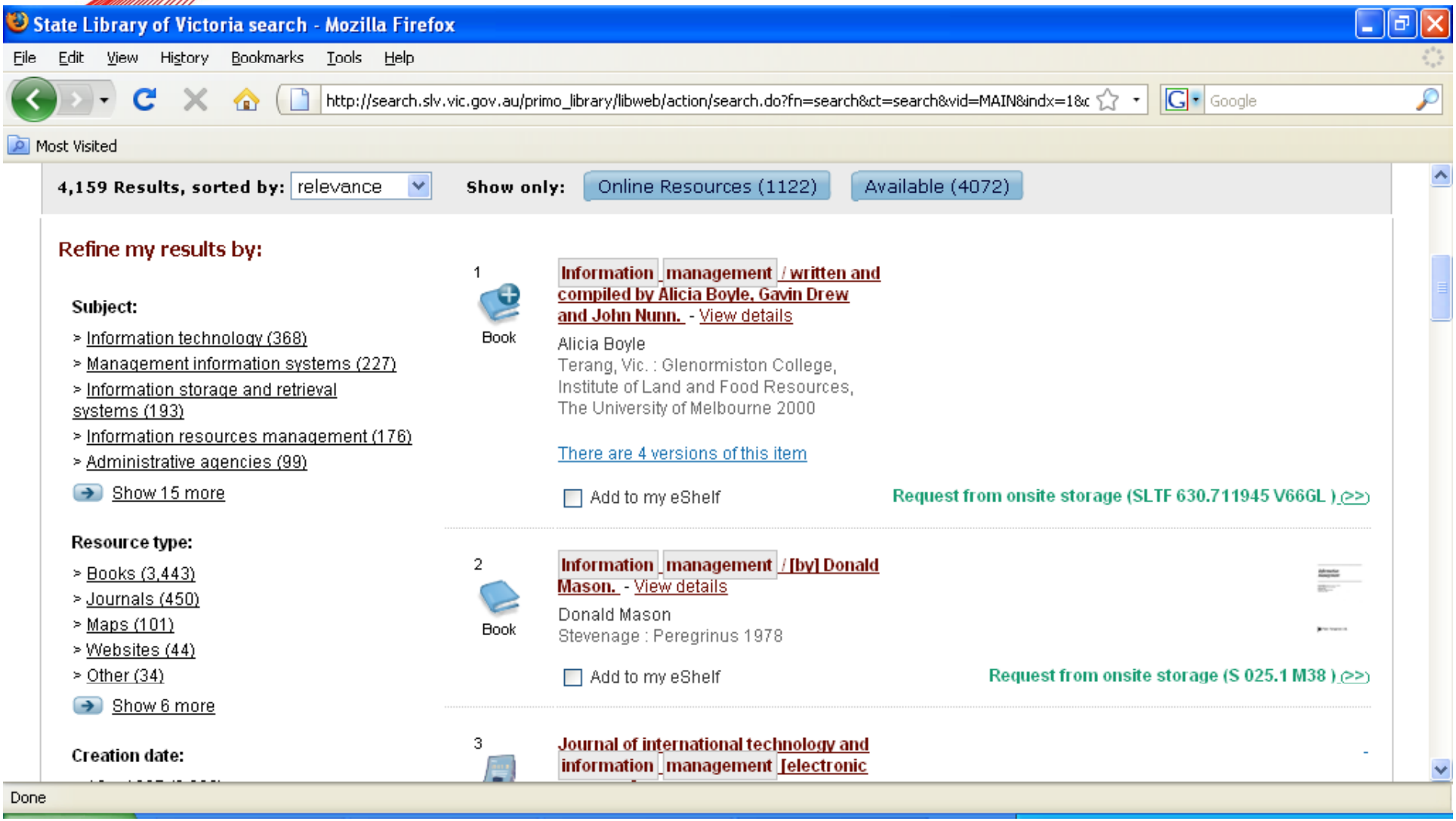
Clean clear interface



Clean clear interface



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Clear pathways

- What am I searching?
- What is the difference between options?
- What is being displayed?
- Is there a clear difference between online and physical books/journals?
- Which ones have full text online?
- How do I get to that full text quickly and easily?

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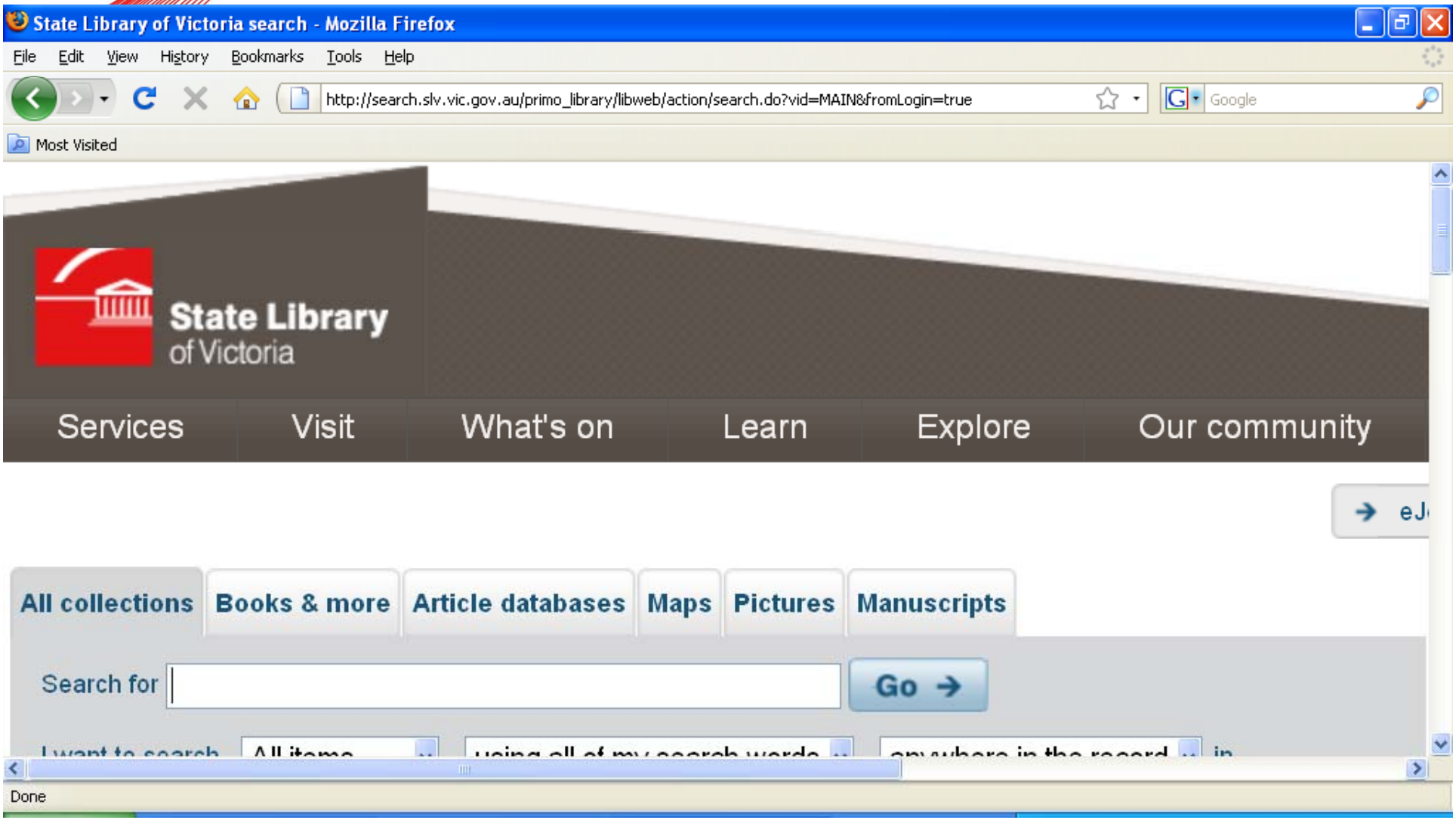
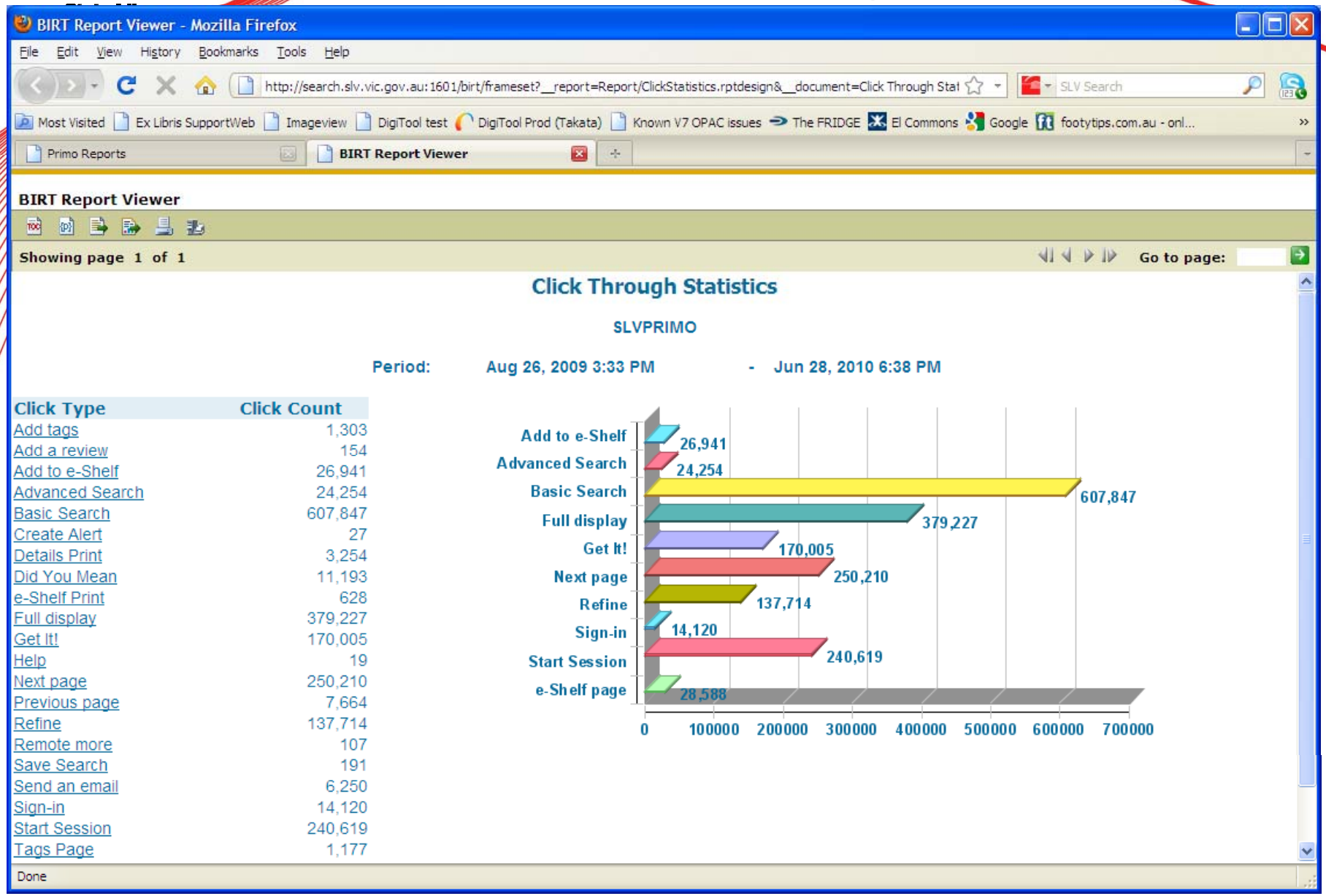
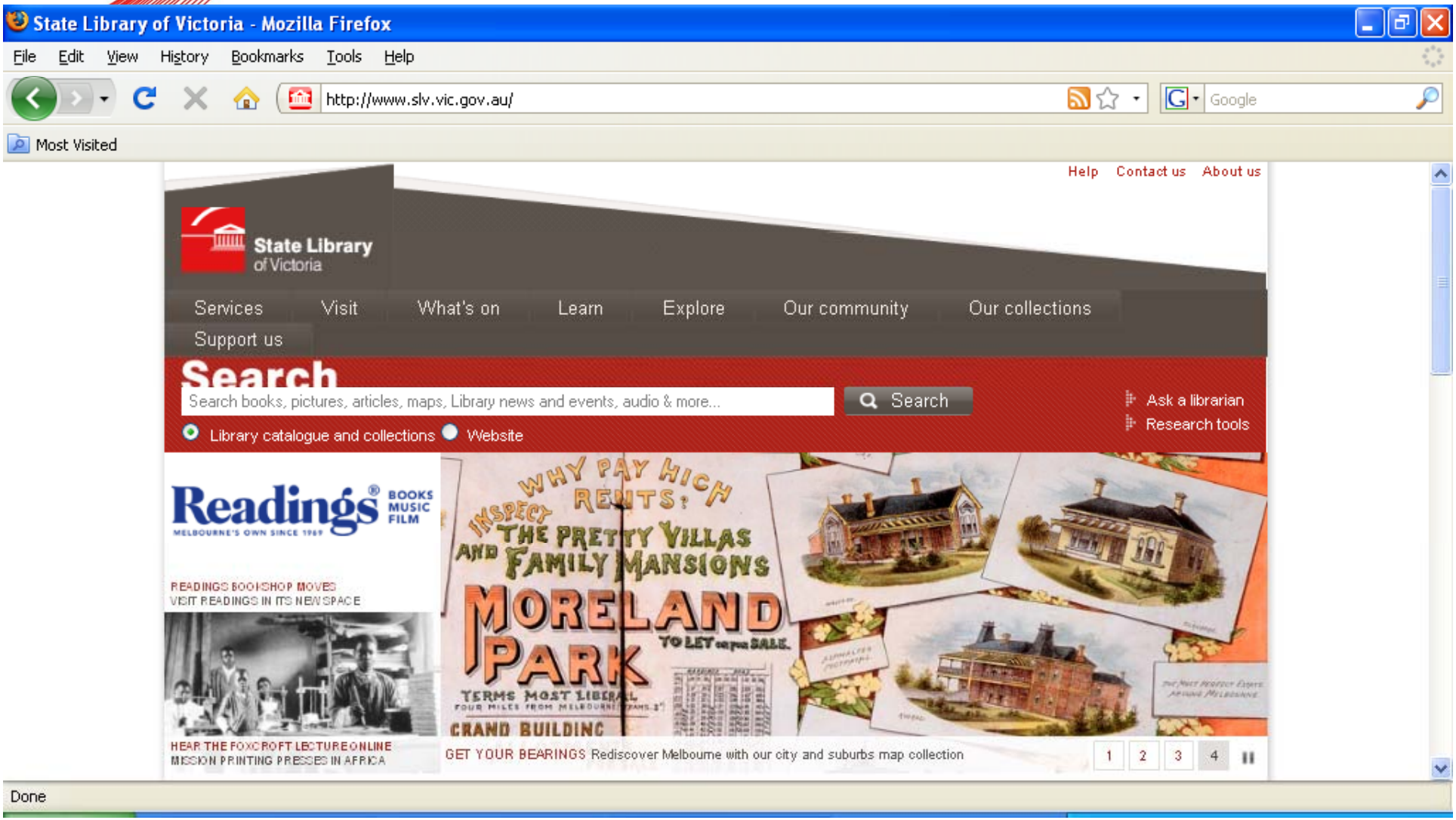
Clear pathways



Statistics/usage



SLV web site redesign (7 June)



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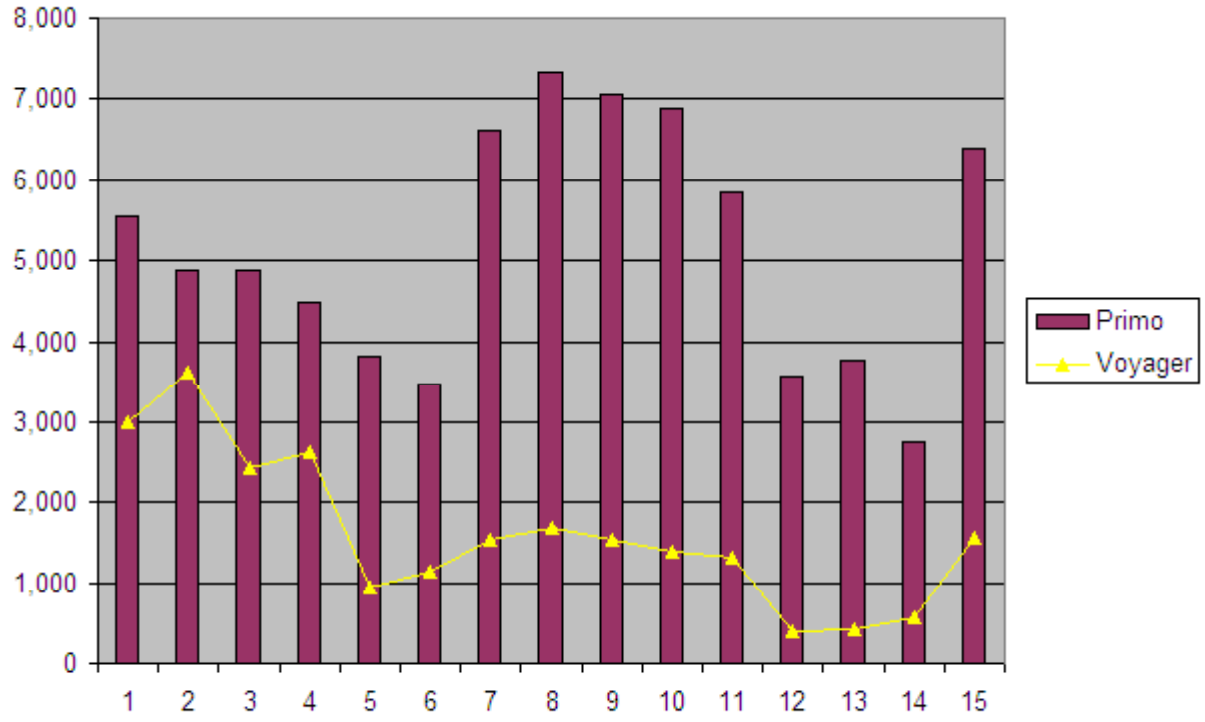
June	Date	Primo	Voyager	%
Tuesday	1	5,560	2,994	53.8%
Wednesday	2	4,887	3,620	74.1%
Thursday	3	4,873	2,424	49.7%
Friday	4	4,472	2,625	58.7%
Saturday	5	3,806	941	24.7%
Sunday	6	3,468	1,147	33.1%
Monday	7	6,622	1,534	23.2%
Tuesday	8	7,322	1,672	22.8%
Wednesday	9	7,047	1,526	21.7%
Thursday	10	6,885	1,392	20.2%
Friday	11	5,839	1,310	22.4%
Saturday	12	3,563	399	11.2%
Sunday	13	3,776	432	11.4%



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Scope usage

- 1 June 2010:
- Maps 154 (1.4%)
- Manuscripts 30 (0.3%)
- Books & more 388 (3.6%)
- Pictures 1256 (11.4%)
- Default 8883 (81%)
- TOTAL: 10,711

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Scope usage August 2010

Maps	1,883	0.80%
Manuscripts	2,669	1.13%
Books & More	8,007	3.40%
Pictures	14,595	6.20%
Default	182,430	77.51%
Total	235,372	89.04%

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Electronic Resources

- Access points
- Making them available
- Lists, Metasearch, full text search
- OpenURL linking
- Finding full text

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Electronic Resources

- We've come a long way
- No more hand coding of lists
- Better navigation and linking
- More full text databases
- More e-journals
- BUT CAN USERS FIND WHAT THEY NEED?

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Some techniques

- Loading of records into catalogues
  - Is it worth loading up title-level records into our catalogues?
  - Do users look for journal titles?
  - What about OpenURL linking?
  - Do we need static links to e-resources?

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E-Journals A-Z

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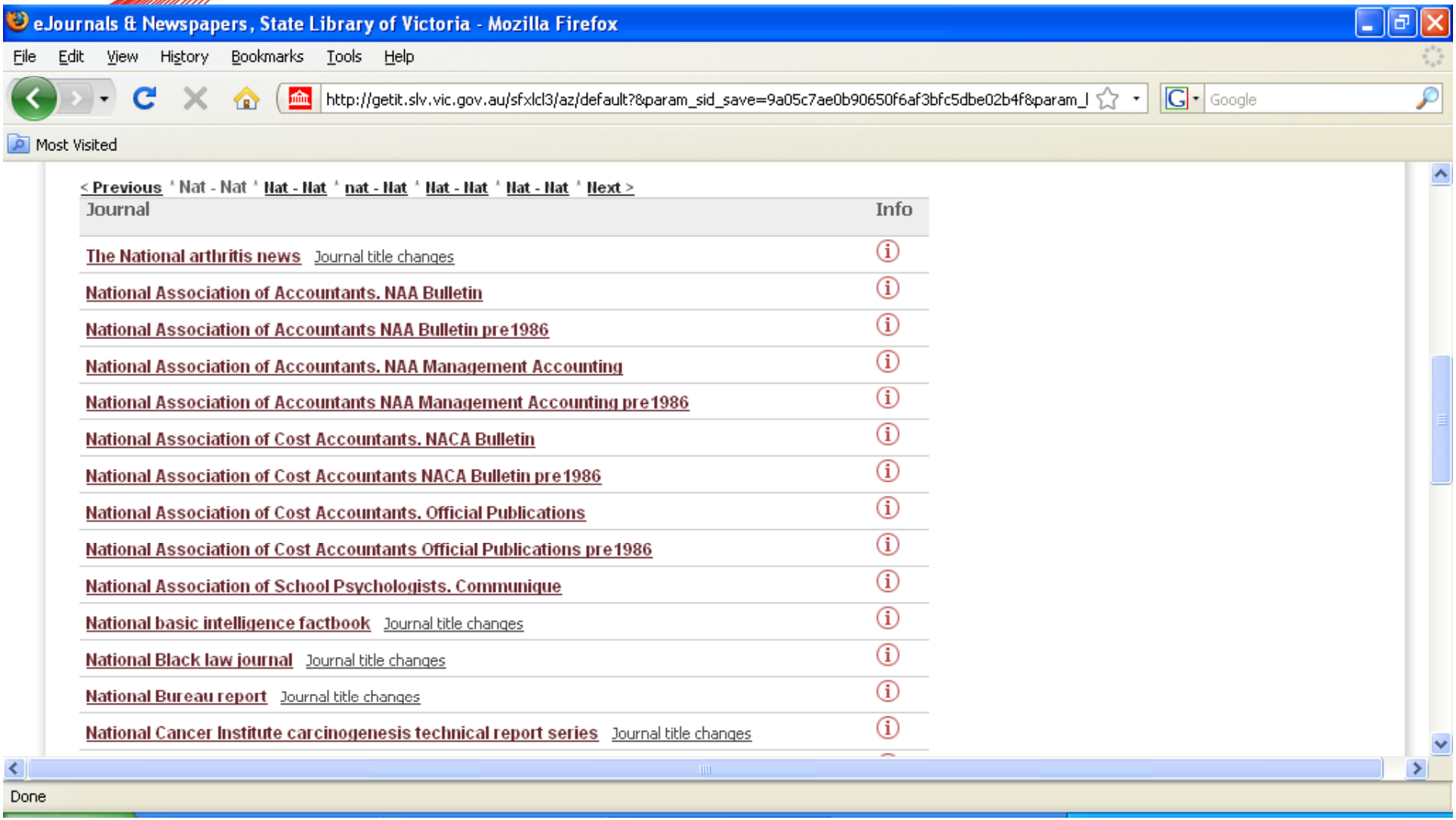
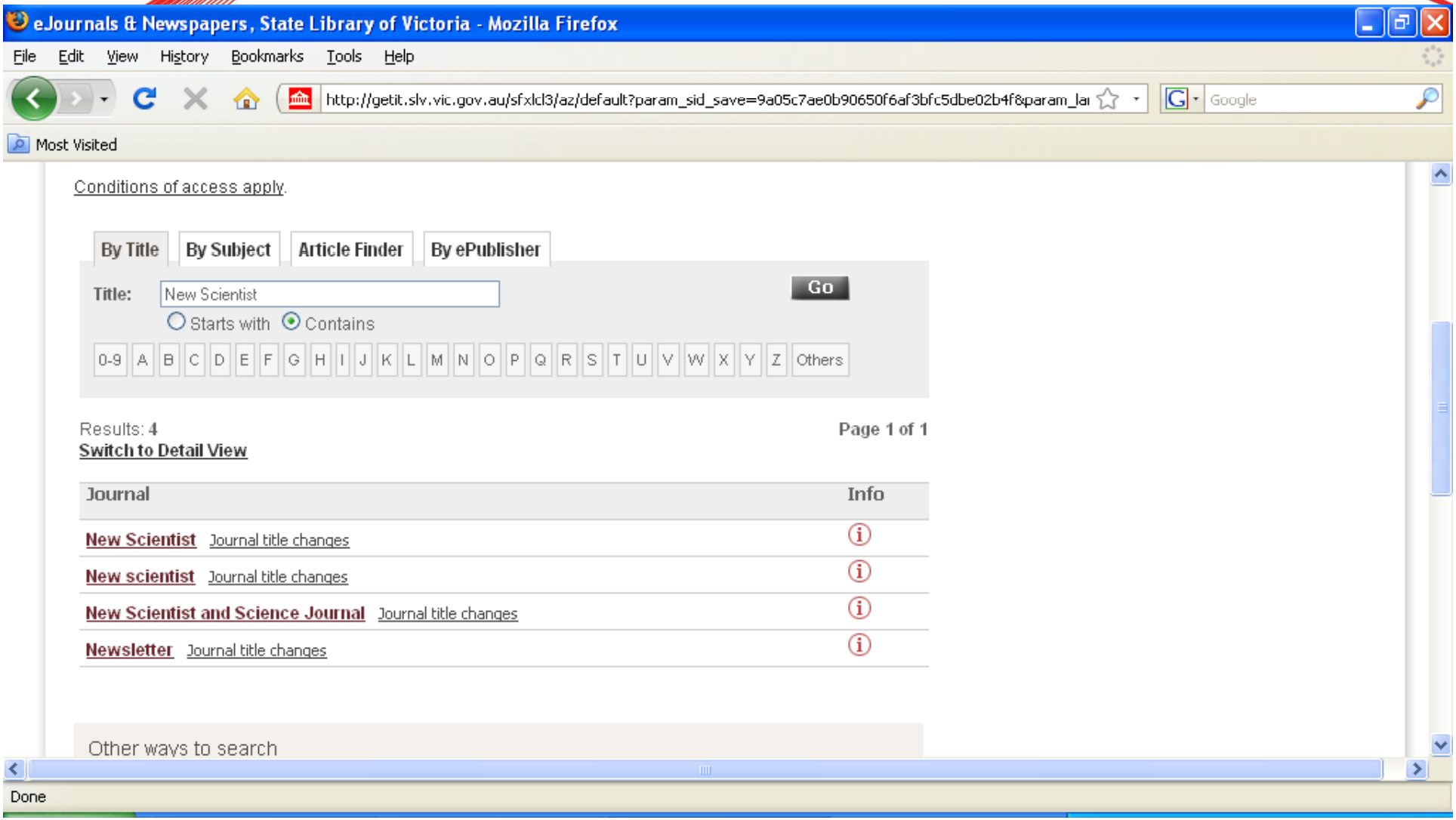
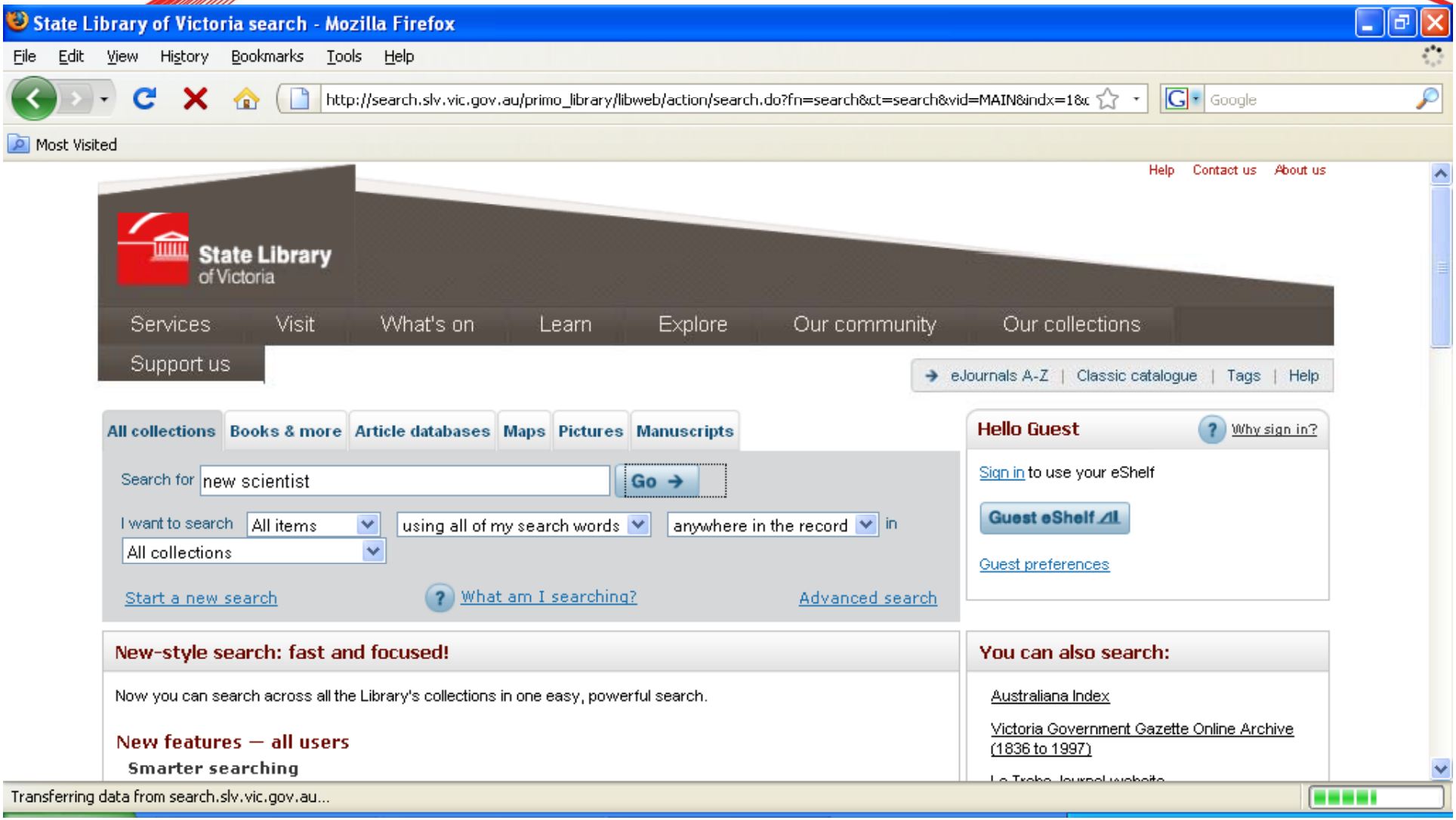
New scientist



New scientist



New scientist



1

Journal

New scientist . - View details

[London, New Science Publications] 1956

Add to my eShelf

Contact us to arrange delivery from Offsite Store (YA 605 N42) (>>)

2

Journal

New scientist .
New scientist (1971) - View details

[London : New Science Publications] 1971

Add to my eShelf

More details Find on shelf in Journals & Magazines (MAG 605 N42) (>>)

Additional locations

3

Journal

New scientist [electronic resource].
New scientist (1971 : Online) - View details

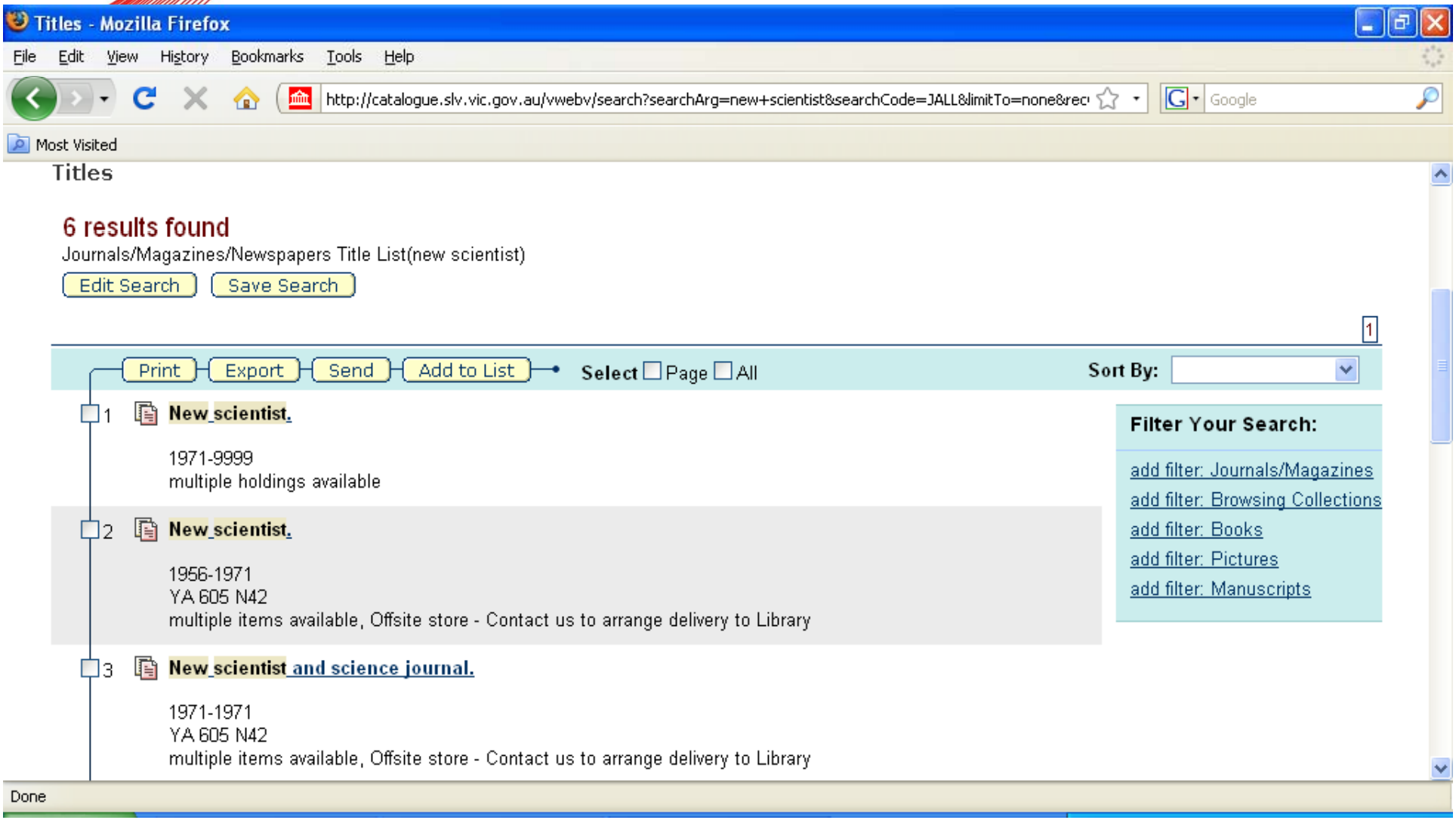
ProQuest 5000 International Proquest Info & Learning Co ; Australia New Zealand Reference Centre EBSCO Publishing ; Academic Search Premier EBSCO Publishing ; MasterFILE Premier EBSCO Publishing ; Wilson OmniFile Full Text Mega Edition - Full Text Only HW Wilson Co ; Biography Resource Center Gale Group
[London : New Science Publications 1971

There are 2 versions of this item

Add to my eShelf

View online (>>)

New scientist



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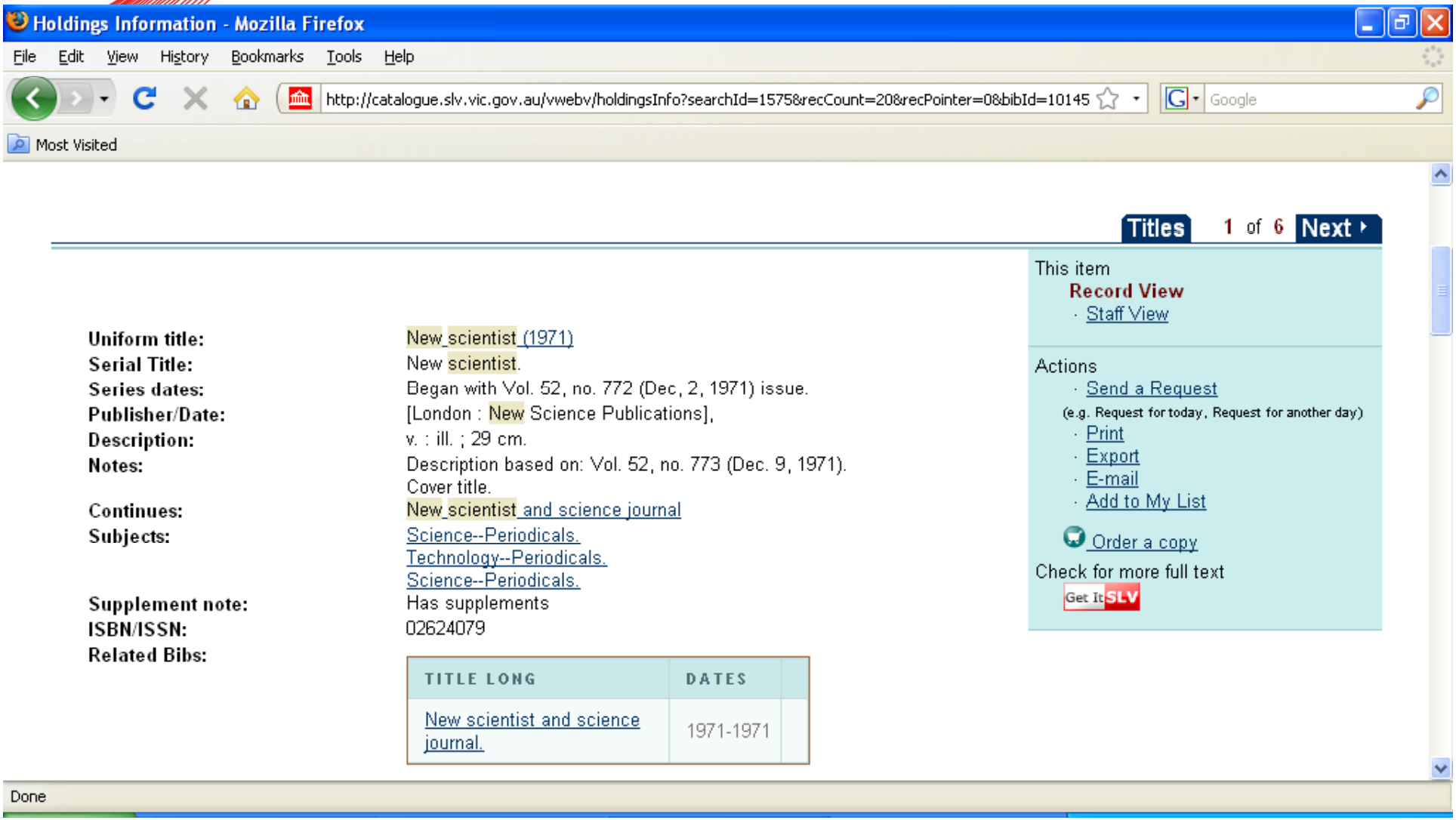
New scientist



New scientist

Get It, State Library of Victoria - Mozilla Firefox

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http://getit.slv.vic.gov.au/sfxlcl3/sfx_local?sid=Endeavor:CitationServer&sfx.ignore_date_threshold=1&ctx-ve

Most Visited

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Get It

Journal title: New Scientist [ISSN: 0262-4079]

Full text available online

ProQuest 5000 Databases
Available from 2002 Until 2007

Academic Search Premier
Available from 2002 Most recent 1 Month(s) Not available

MasterFile Premier
Available from 2002 Most recent 1 Month(s) Not available

ANZ Reference Centre
Available from 2002 Most recent 1 Month(s) Not available

Biography In Context
Available from 2000 Until 2006

OmniFile Full Text Mega (Wilson)
Available from 2002 Until 2006

Done

Full text local journals

- We are scanning large runs of journals
  - Football Record (Australian Rules Football journal)
  - (1912-2010)
  - Royal Society of Victoria Proceedings (1855-2010)
  - Royal Historical Society Journal (1911-2010)
  - World War I histories
- How do we differentiate searching for these?
- What do we call this?

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Digitised collections — Browse - Mozilla Firefox

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http://takata.slv.vic.gov.au/R/ND7T61333J63ECVDSTRNAXJUQII59IAPFJUS6BCBPS4UMM9F24-00989?func=co

Google

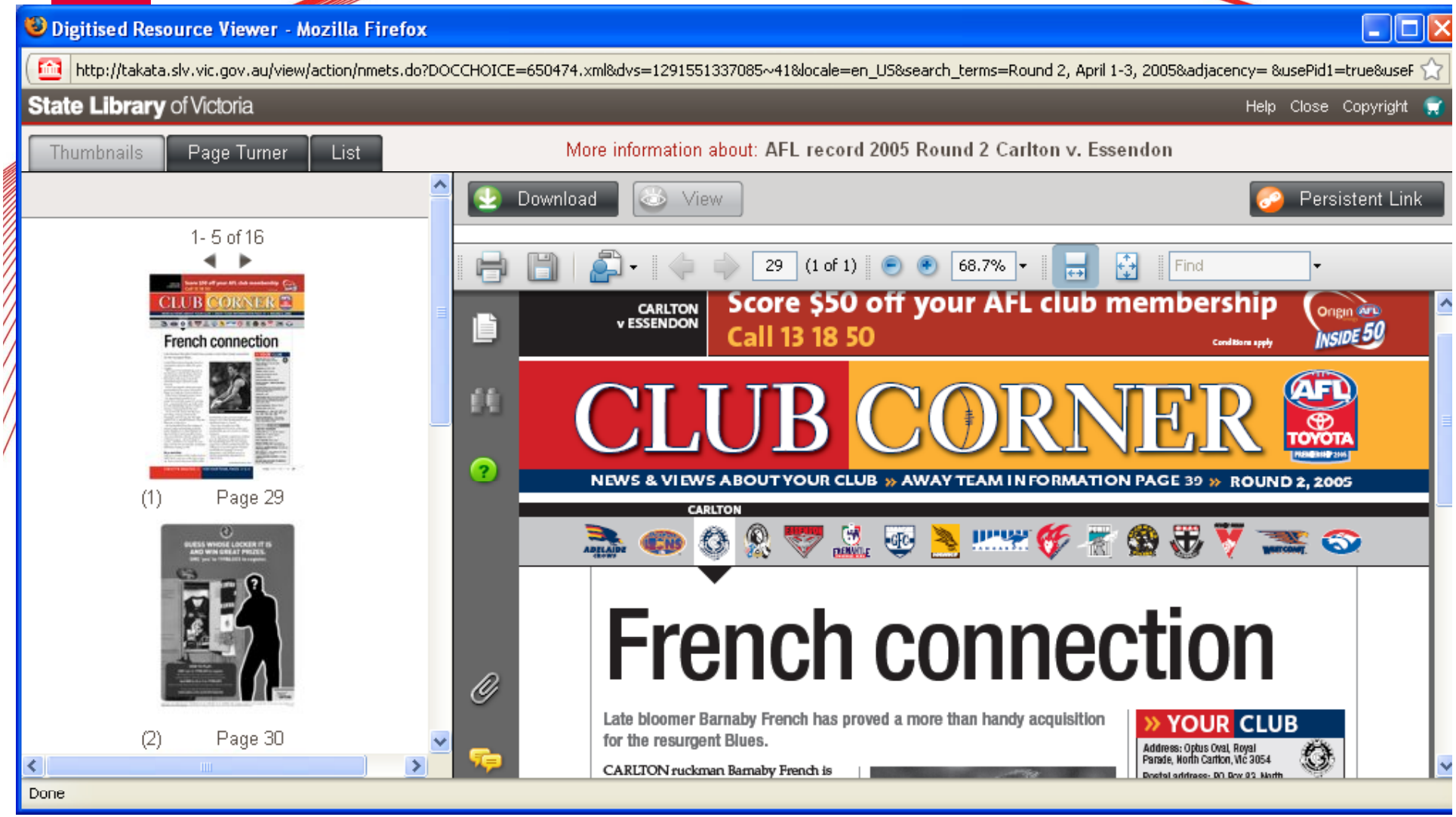
Most Visited

Football record

The *Football record* is the official match day program of the AFL (formerly VFL).
More...

- Season 2005 (118)
- Season 2007 (210)
- Season 2008 (178)
- Season 2009 (212)
- Season 2010 (137)

Done


Digitised Resource Viewer - Mozilla Firefox
http://takata.slv.vic.gov.au/view/action/nmets.do?DOCCHOICE=650474.xml&dvs=1291551337085~41&locale=en_US&search_terms=Round 2, April 1-3, 2005&adjacency= &usePid1=true&useF
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More information about: AFL record 2005 Round 2 Carlton v. Essendon
1- 5 of 16
(1) Page 29
(2) Page 30
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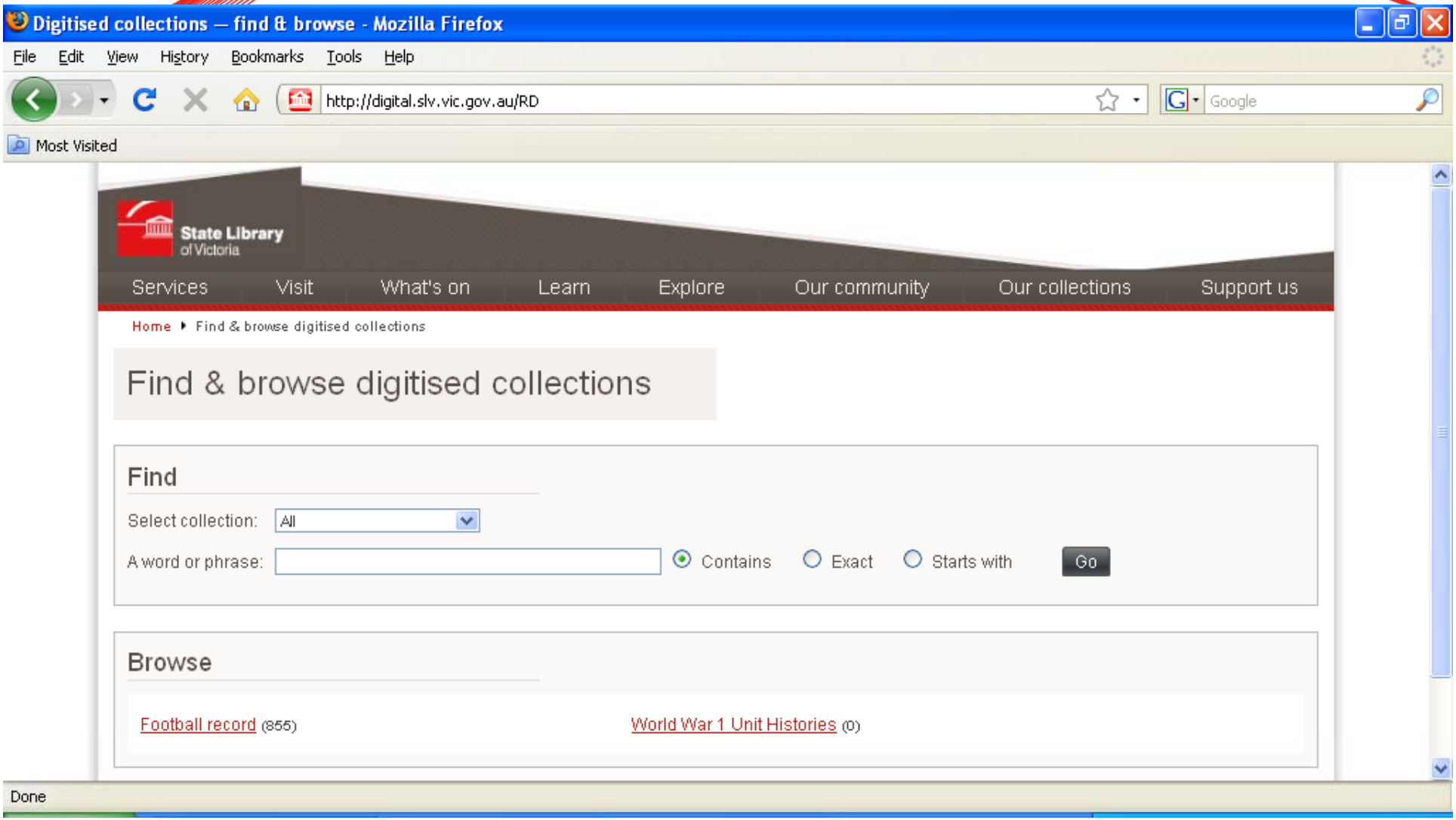
29 (1 of 1) 68.7% Find
CARLTON v ESSENDON
Score $50 off your AFL club membership
Call 13 18 50
Conditions apply
CLUB CORNER
NEWS & VIEWS ABOUT YOUR CLUB » AWAY TEAM INFORMATION PAGE 39 » ROUND 2, 2005
CARLTON
French connection
Late bloomer Barnaby French has proved a more than handy acquisition for the resurgent Blues.
CARLTON ruckman Barnaby French is
» YOUR CLUB
Address: Optus Oval, Royal Parade, North Carlton, Vic 3054
Done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Find & browse digitised collections
Find
Select collection: All
A word or phrase:
Contains Exact Starts with
Go
Browse
Football record (855)
World War 1 Unit Histories (0)
Done

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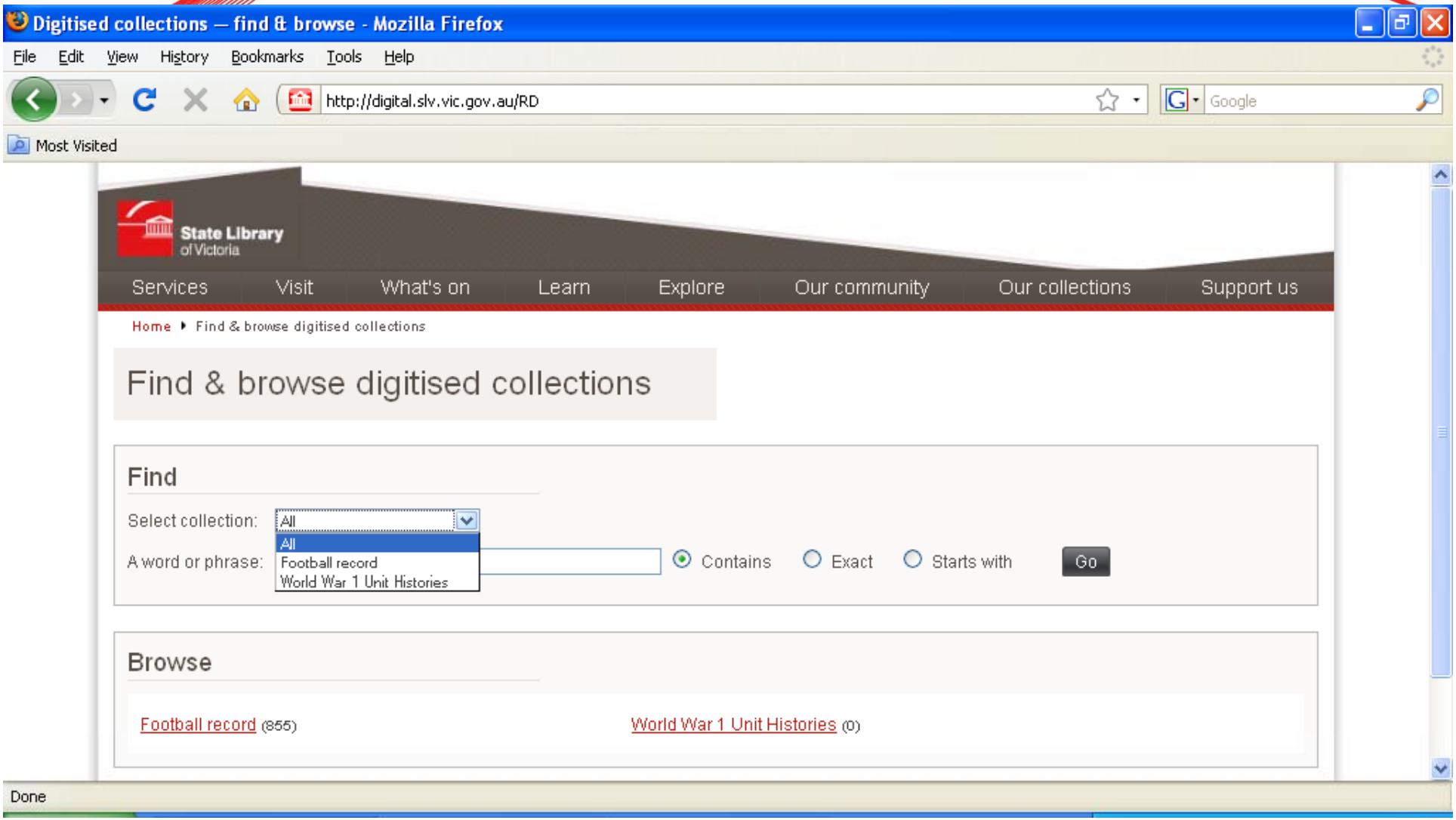

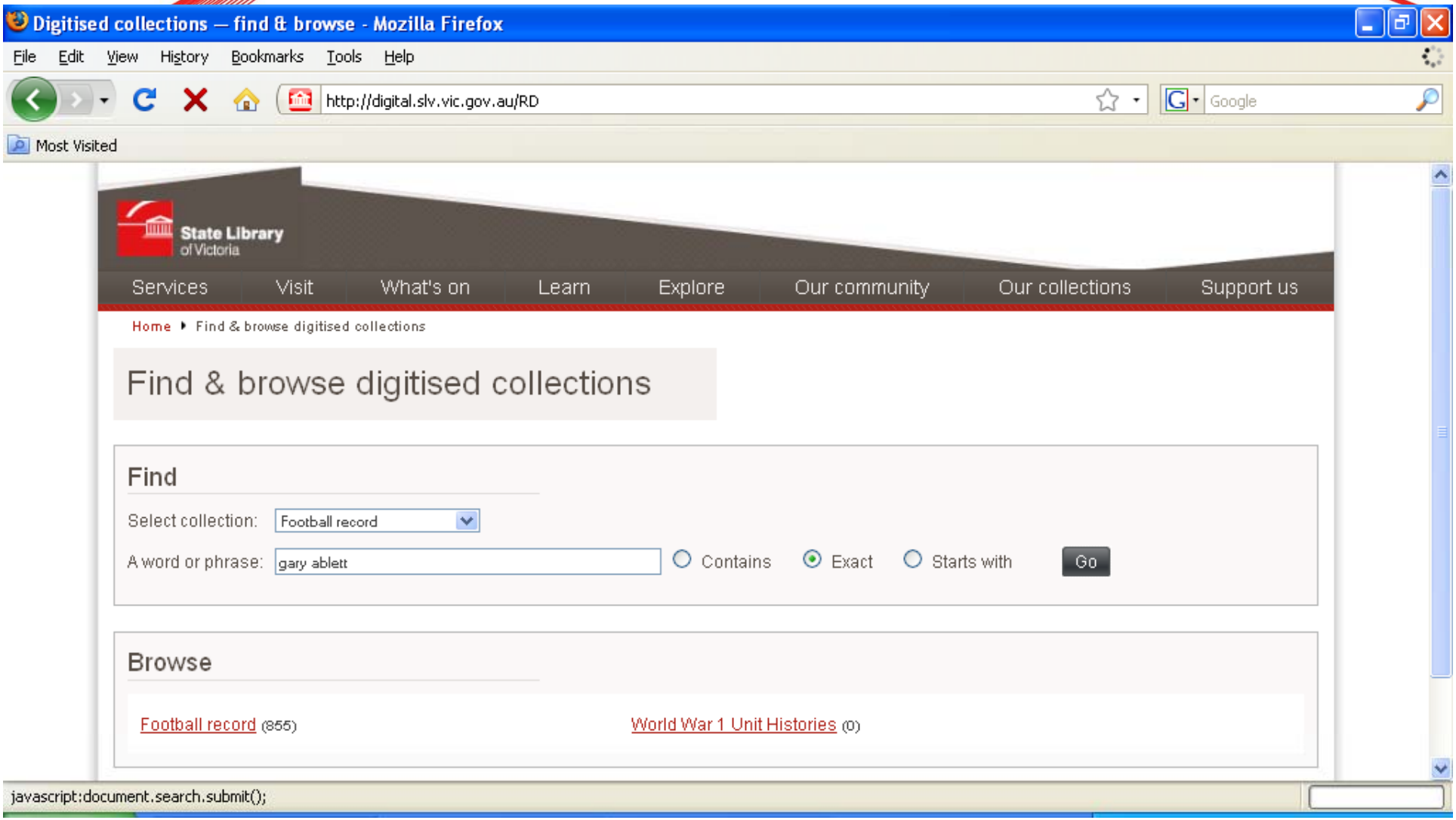
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Home ▸ Find & browse digitised collections
Find & browse digitised collections
Find
Select collection: Football record
A word or phrase: gary ablett
Contains Exact Starts with Go
Browse
Football record (855)
World War 1 Unit Histories (0)
javascript:document.search.submit();

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Digitised collections — Results — Thumbnails - Windows Internet Explorer

http://takata.slv.vic.gov.au/R/MXJSVH3J2VX8CH35DE73KY24MURD8XFFC6A9TNJKLMBCU96D72-01548

My Web Search

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Favorites | Mail | Digitised collections — Re... | Page | Safety | Tools

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Home ▸ Find & browse digitised collections ▸ W-All Words= gary ablett [Sorted by: Ranking]

Results

Display: Thumbnails List Details

Sort by: Ranking

Records 1- 20 of 794

1 2 3 4 next > last >>

1

AFL record 2008 Round 10 Game A

Australian Football League

Australian football

View

2

AFL record 2008 Round 10 Game B

Australian Football League

Australian football

View

Internet 100%

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Digitised Resource Viewer - Windows Internet Explorer

http://takata.slv.vic.gov.au/view/action/nmets.do?DOCCHOICE=582384.xml&dvs=1291612109744~699&locale=en_US&search_terms=gary%20ablett&adjacency=N&usePid1=true&usePid2=true

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Thumbnails | Page Turner | List

More information about: AFL record 2008 Round 10 Game B

Table of contents | Search | Advanced search

gary ablett — 1 of 5

- AFL record 2008 Round 10 Game B
  - Page 25
  - Page 26
  - **Page 27**
  - Page 28
  - Page 29
  - Page 30
  - Page 31
  - Page 32
  - Page 33
  - Page 34
  - Page 35

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27 (1 of 1) — 47.3% — Find

Search

Looking For:
gary ablett in the current PDF document

Results:
1 documents with 1 instances

New Search

Results:

Use Basic Search Options

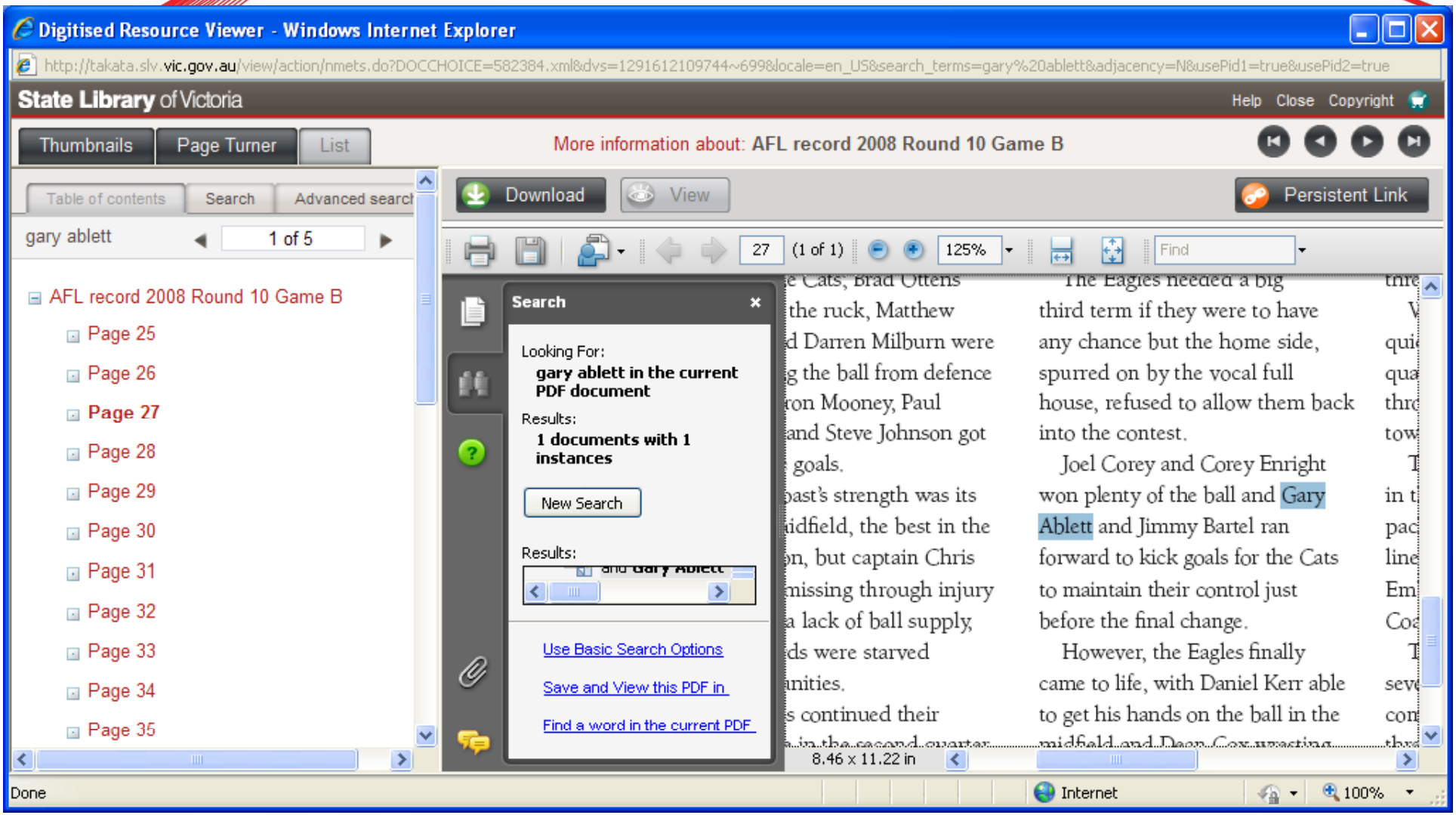
Save and View this PDF in

Find a word in the current PDF

THE VISITORS PRODUCED A BRILLIANT SEVEN GOALS TO NOTCH A STUNNING VICTORY.

ROUND NINE FORM

Done — Internet — 100%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Page 25
Page 26
Page 27
Page 28
Page 29
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the ruck, Matthew
d Darren Milburn were
g the ball from defence
ron Mooney, Paul
and Steve Johnson got
goals.
past's strength was its
idfield, the best in the
n, but captain Chris
missing through injury
a lack of ball supply,
ds were starved
nities.
s continued their
third term if they were to have
any chance but the home side,
spurred on by the vocal full
house, refused to allow them back
into the contest.
Joel Corey and Corey Enright
won plenty of the ball and Gary
Ablett and Jimmy Bartel ran
forward to kick goals for the Cats
to maintain their control just
before the final change.
However, the Eagles finally
came to life, with Daniel Kerr able
to get his hands on the ball in the
8.46 x 11.22 in
Done
Internet
100%

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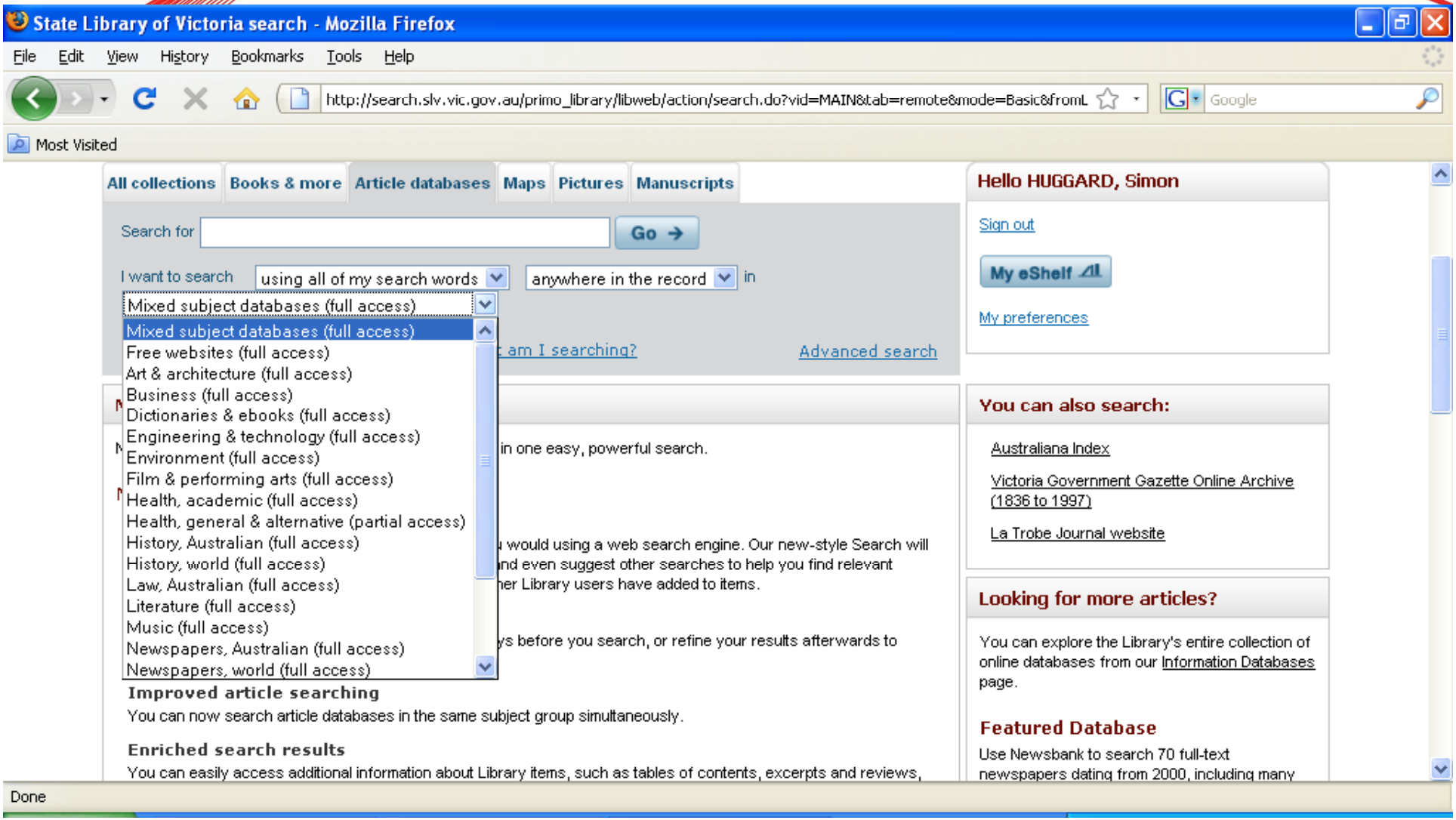
Databases

- There is still confusion about where to start
- How do I find full text?
- What about reading lists/prescribed reading?

Databases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Search for
Go
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using all of my search words
anywhere in the record
in
Mixed subject databases (full access)
Mixed subject databases (full access)
Free websites (full access)
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Business (full access)
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Engineering & technology (full access)
Environment (full access)
Film & performing arts (full access)
Health, academic (full access)
Health, general & alternative (partial access)
History, Australian (full access)
History, world (full access)
Law, Australian (full access)
Literature (full access)
Music (full access)
Newspapers, Australian (full access)
Newspapers, world (full access)
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in one easy, powerful search.
would using a web search engine. Our new-style Search will
nd even suggest other searches to help you find relevant
her Library users have added to items.
ys before you search, or refine your results afterwards to
Improved article searching
You can now search article databases in the same subject group simultaneously.
Enriched search results
You can easily access additional information about Library items, such as tables of contents, excerpts and reviews,
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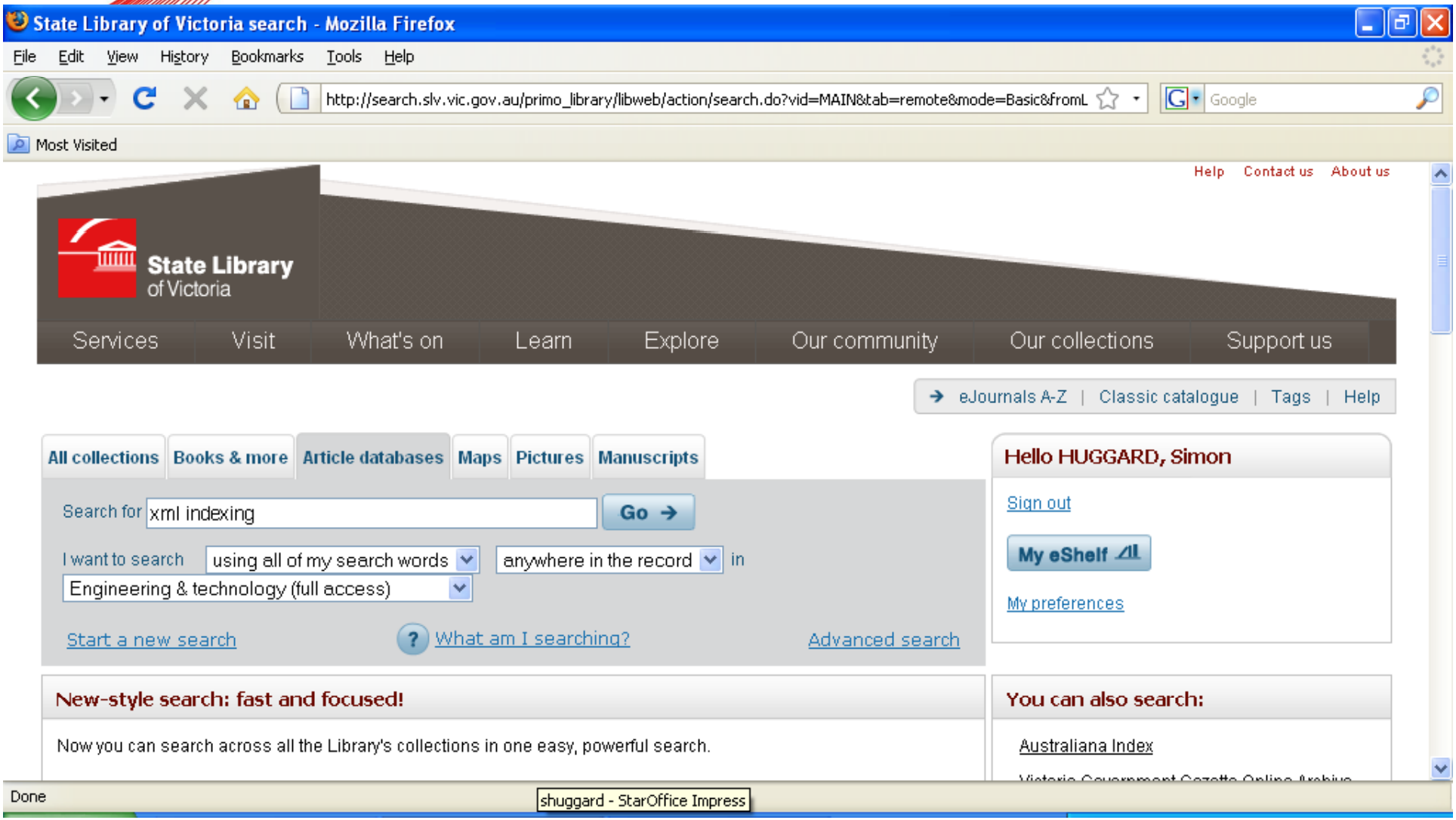
You can also search:
Australiana Index
Victoria Government Gazette Online Archive (1836 to 1997)
La Trobe Journal website
Looking for more articles?
You can explore the Library's entire collection of online databases from our Information Databases page.
Featured Database
Use Newsbank to search 70 full-text newspapers dating from 2000, including many
Done

Databases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I want to search using all of my search words anywhere in the record in
Engineering & technology (full access)
Start a new search
What am I searching?
Advanced search
Hello HUGGARD, Simon
Sign out
My eShelf
My preferences
New-style search: fast and focused!
Now you can search across all the Library's collections in one easy, powerful search.
You can also search:
Australiana Index
Done
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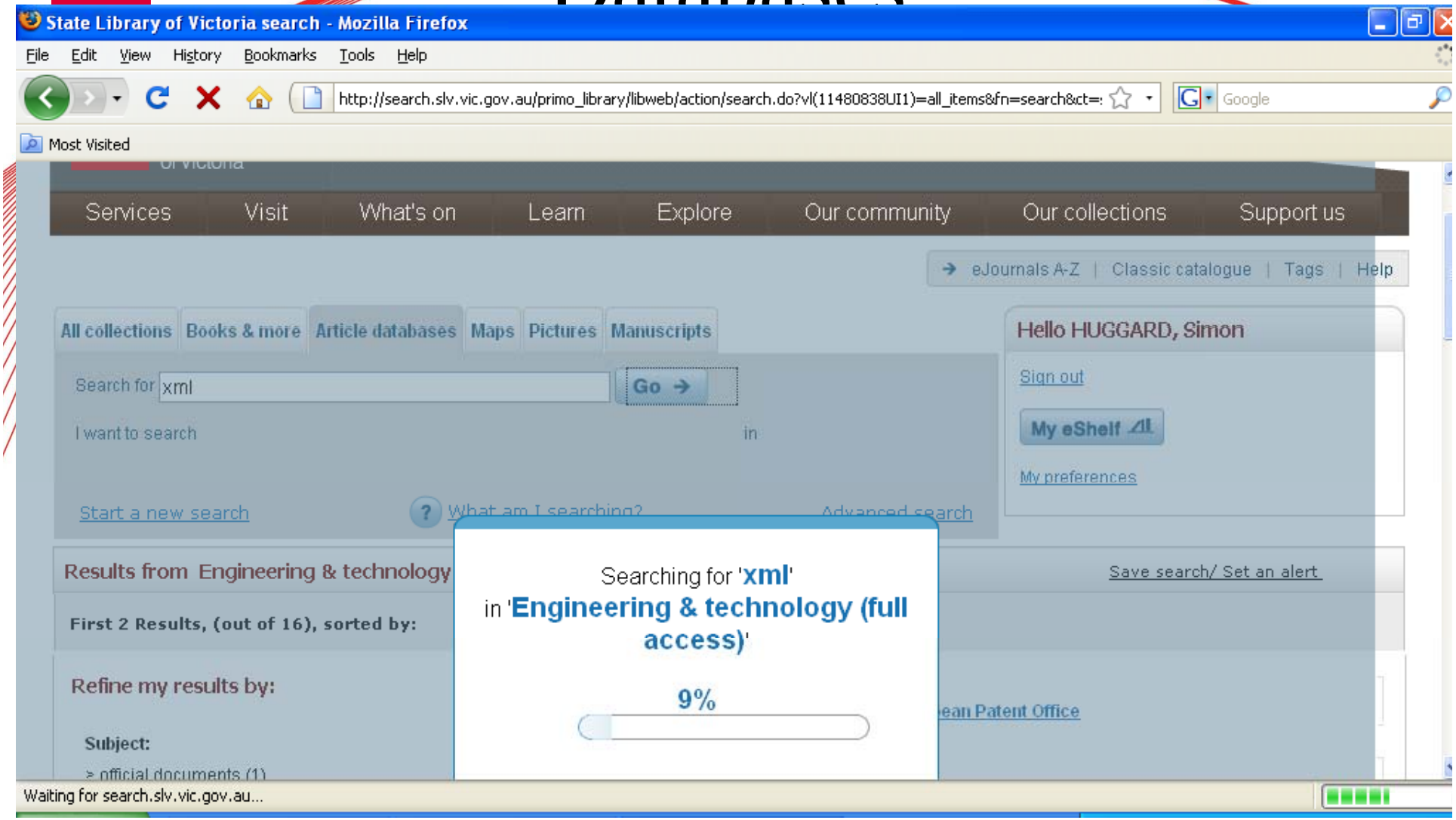
Databases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My preferences
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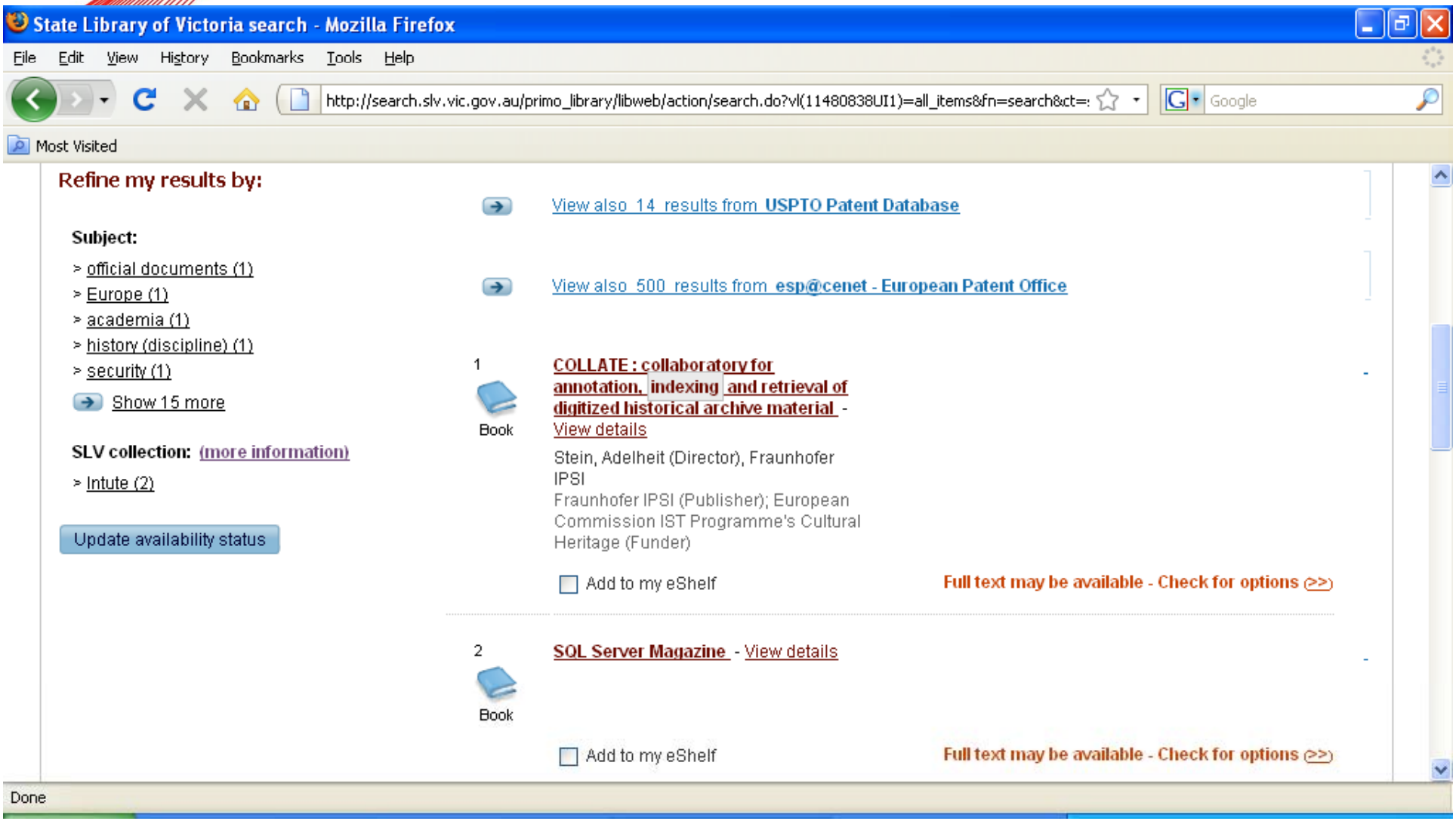
First 2 Results, (out of 16), sorted by:
Refine my results by:
Subject:
> official documents (1)
Searching for 'xml'
in 'Engineering & technology (full access)'
9%
Waiting for search.slv.vic.gov.au...

Databases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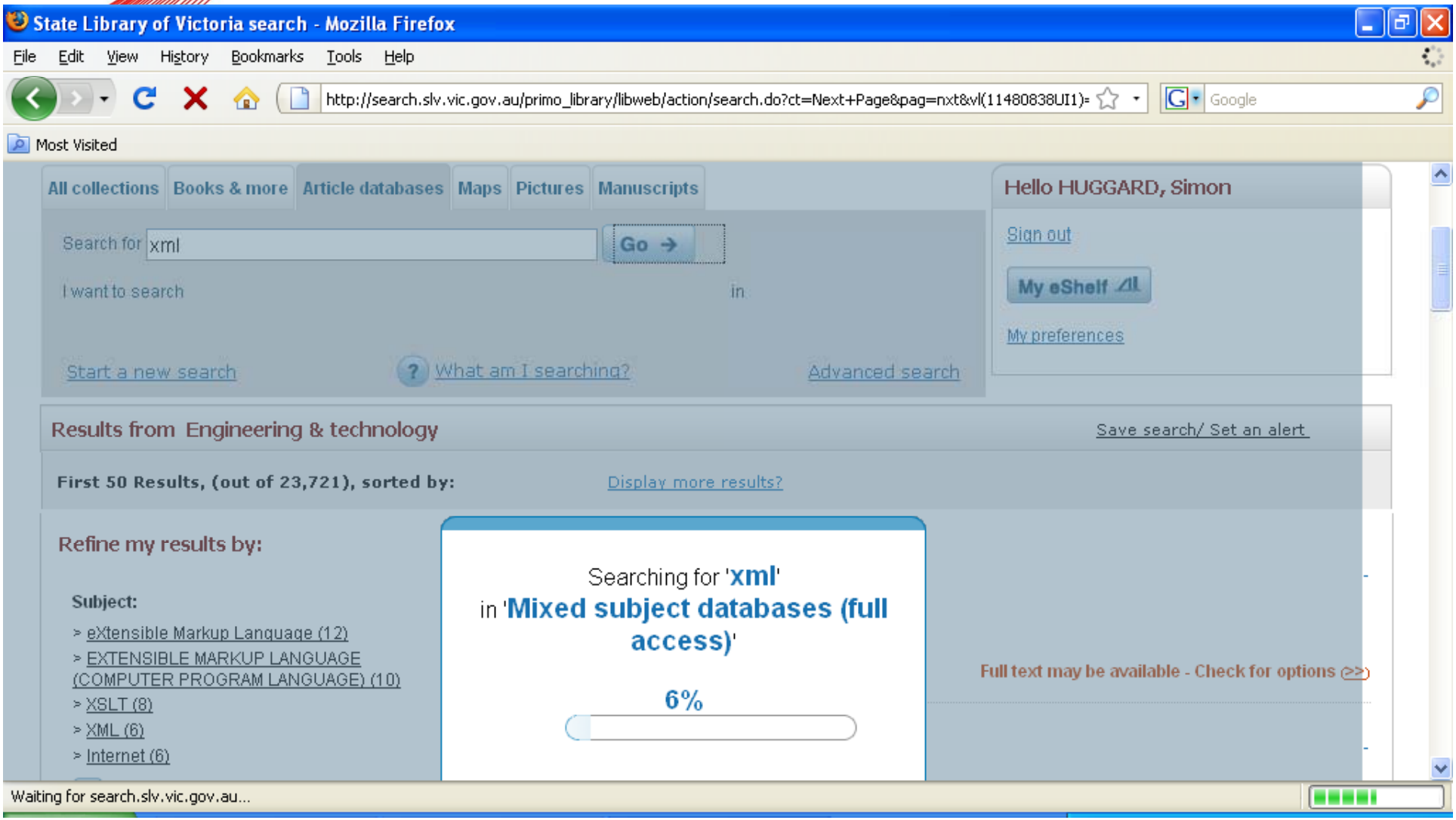
Databases



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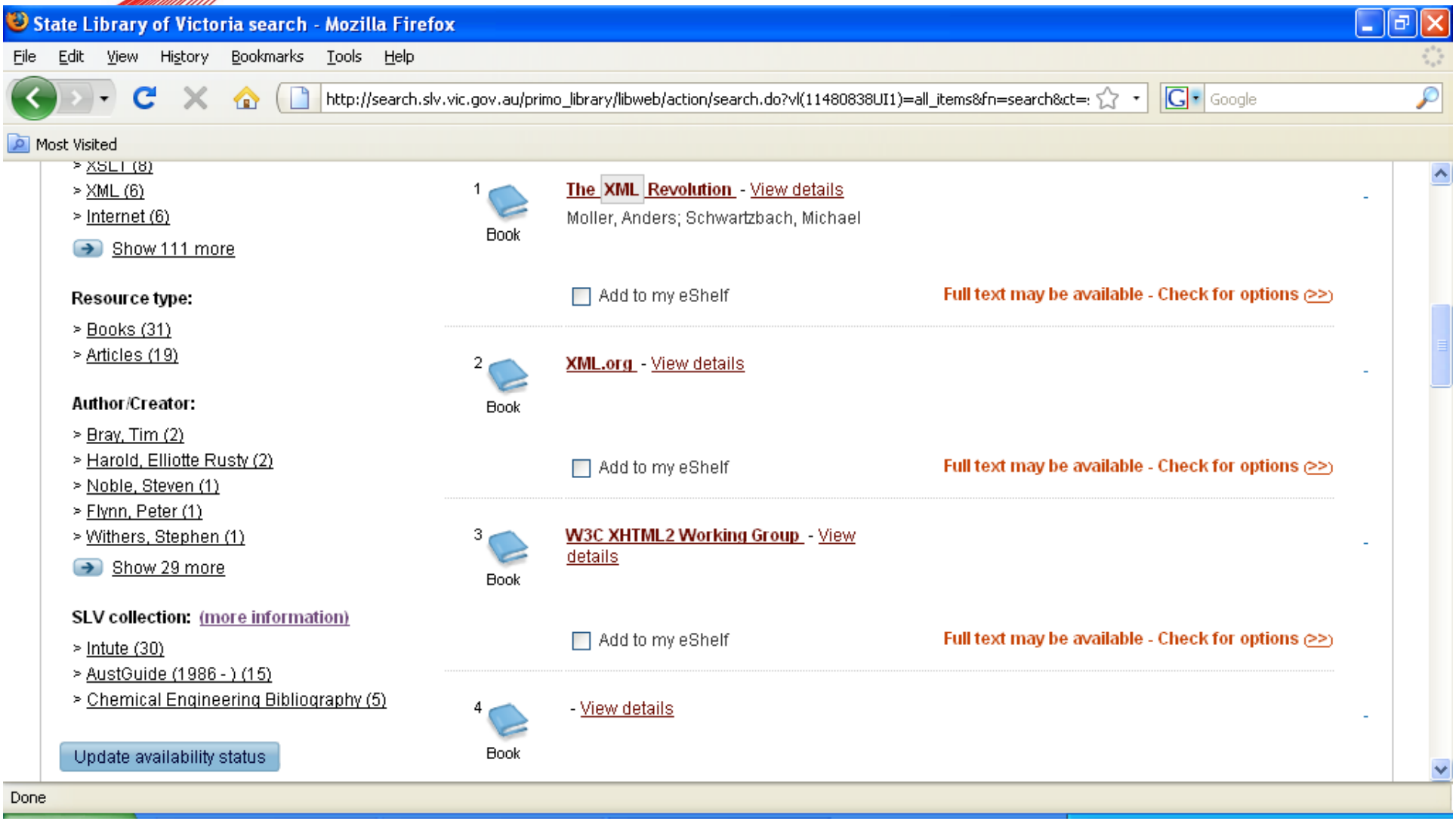

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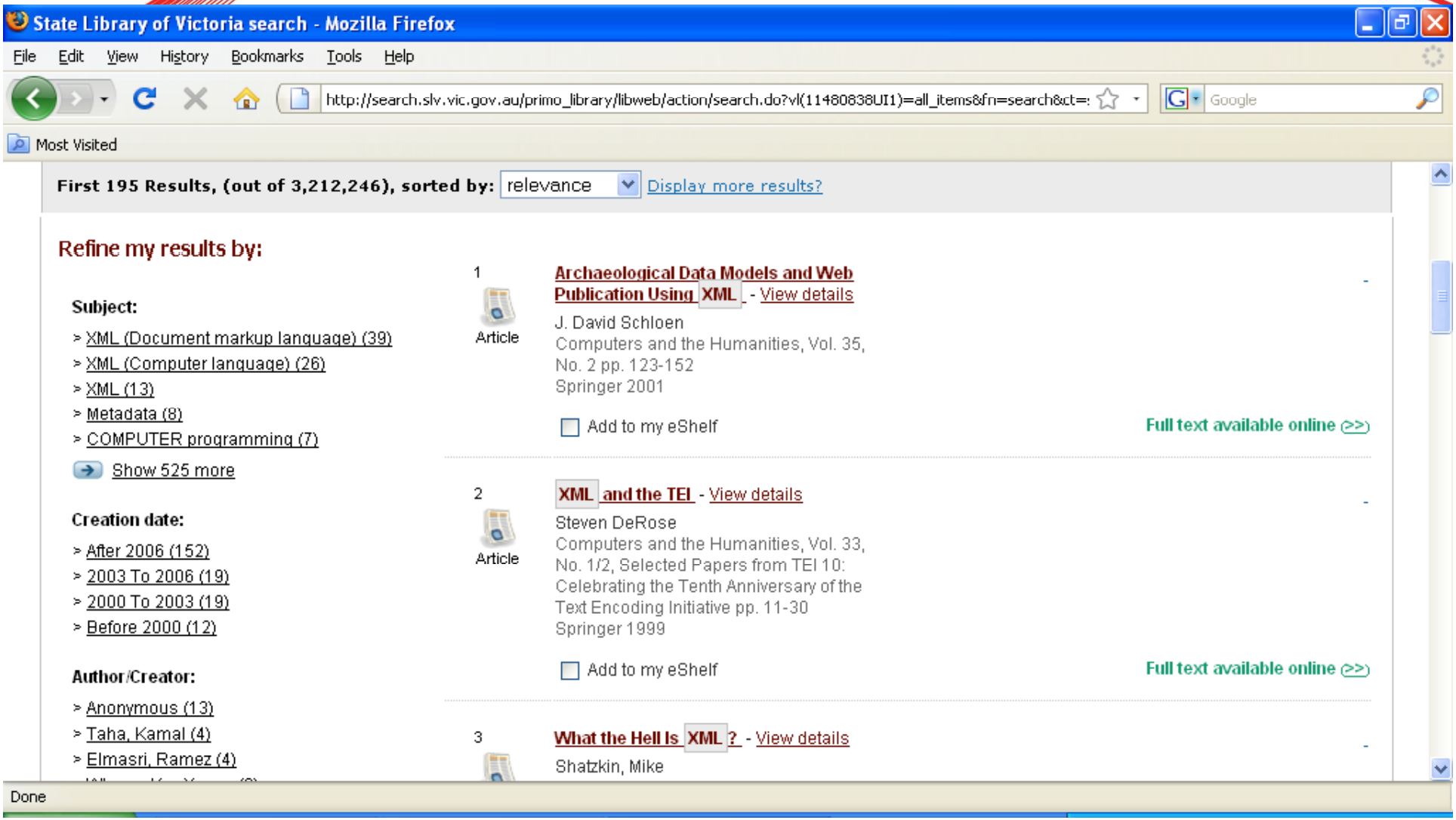
Databases



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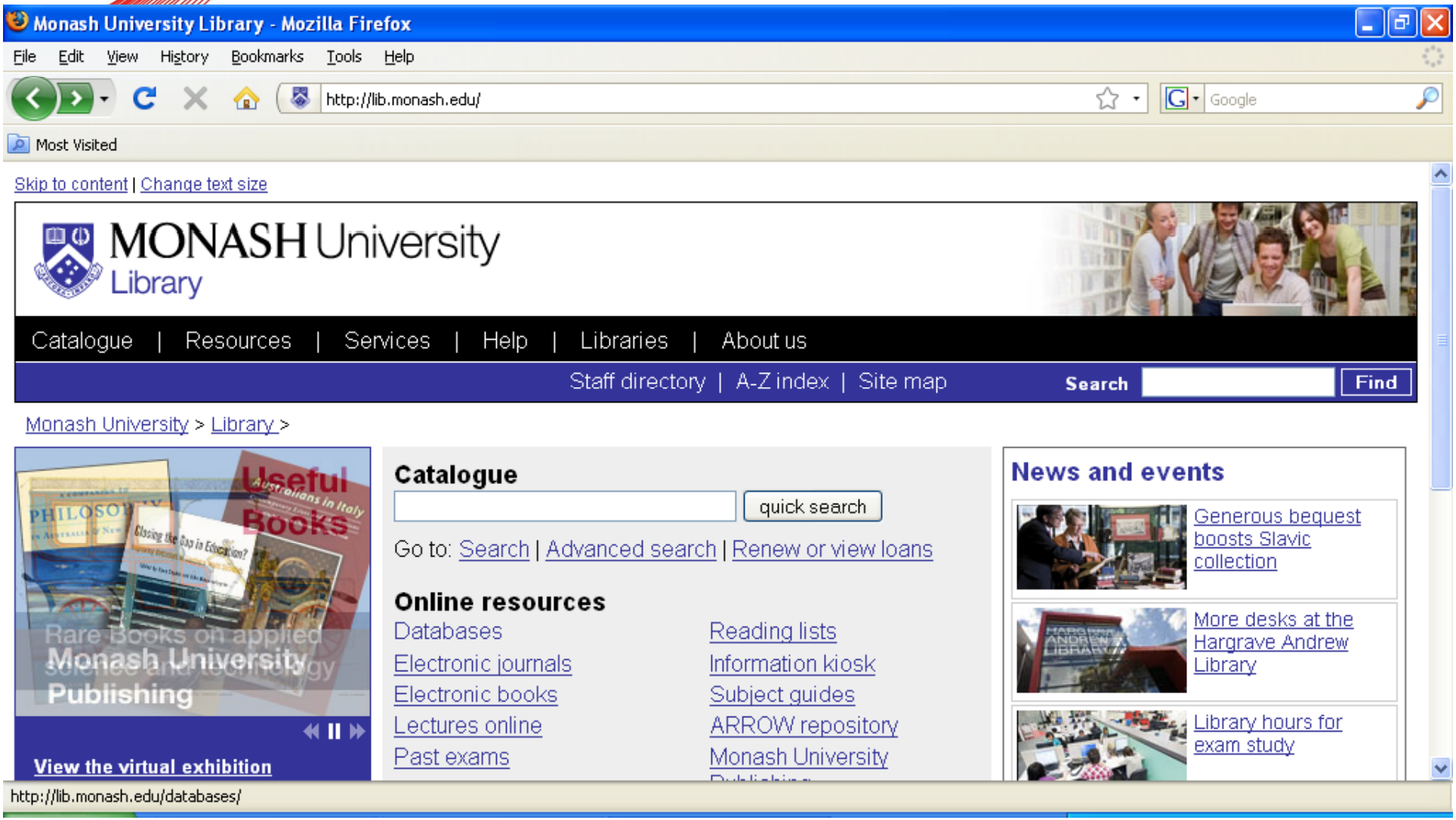
Database lists



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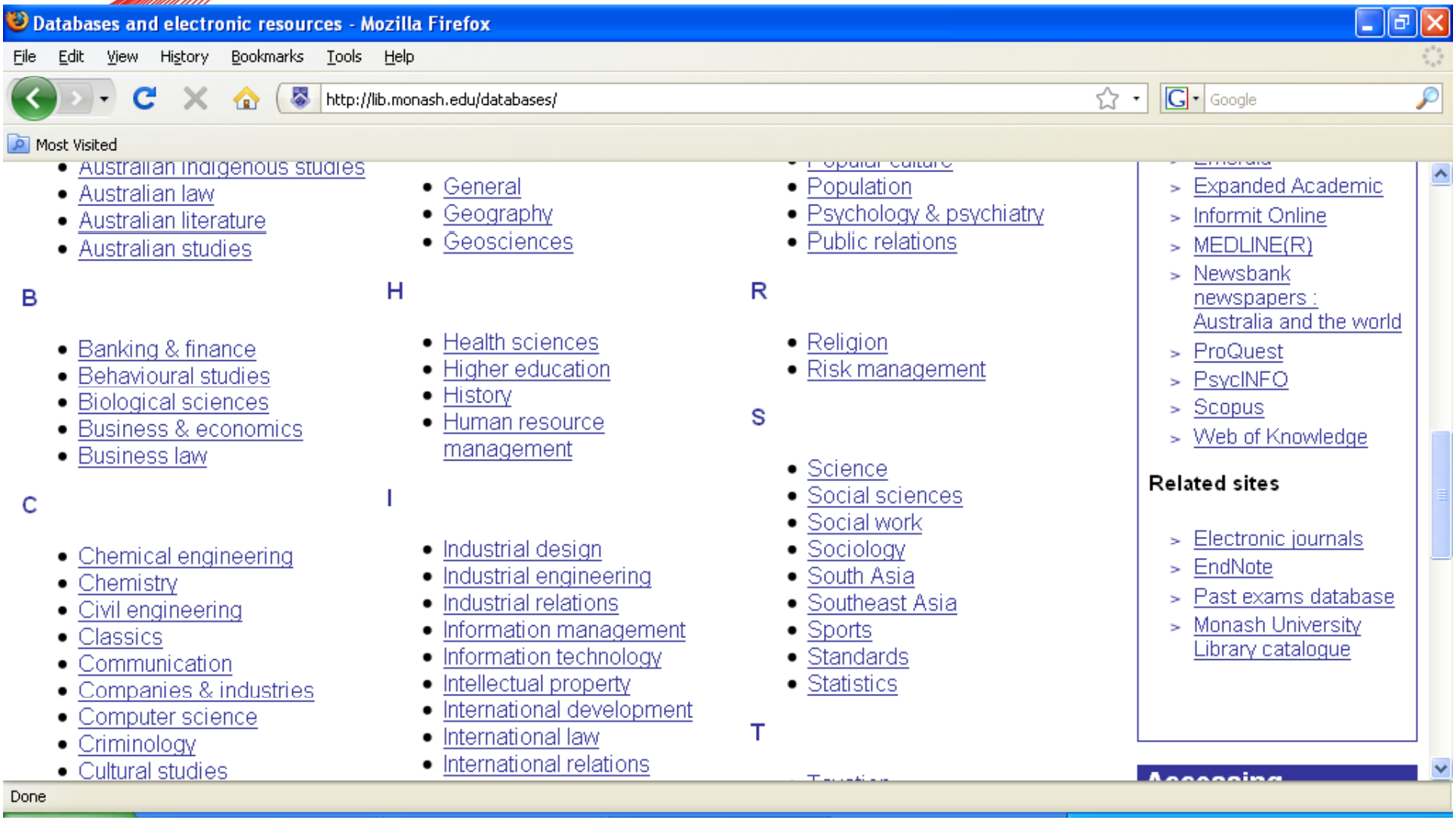
Database lists



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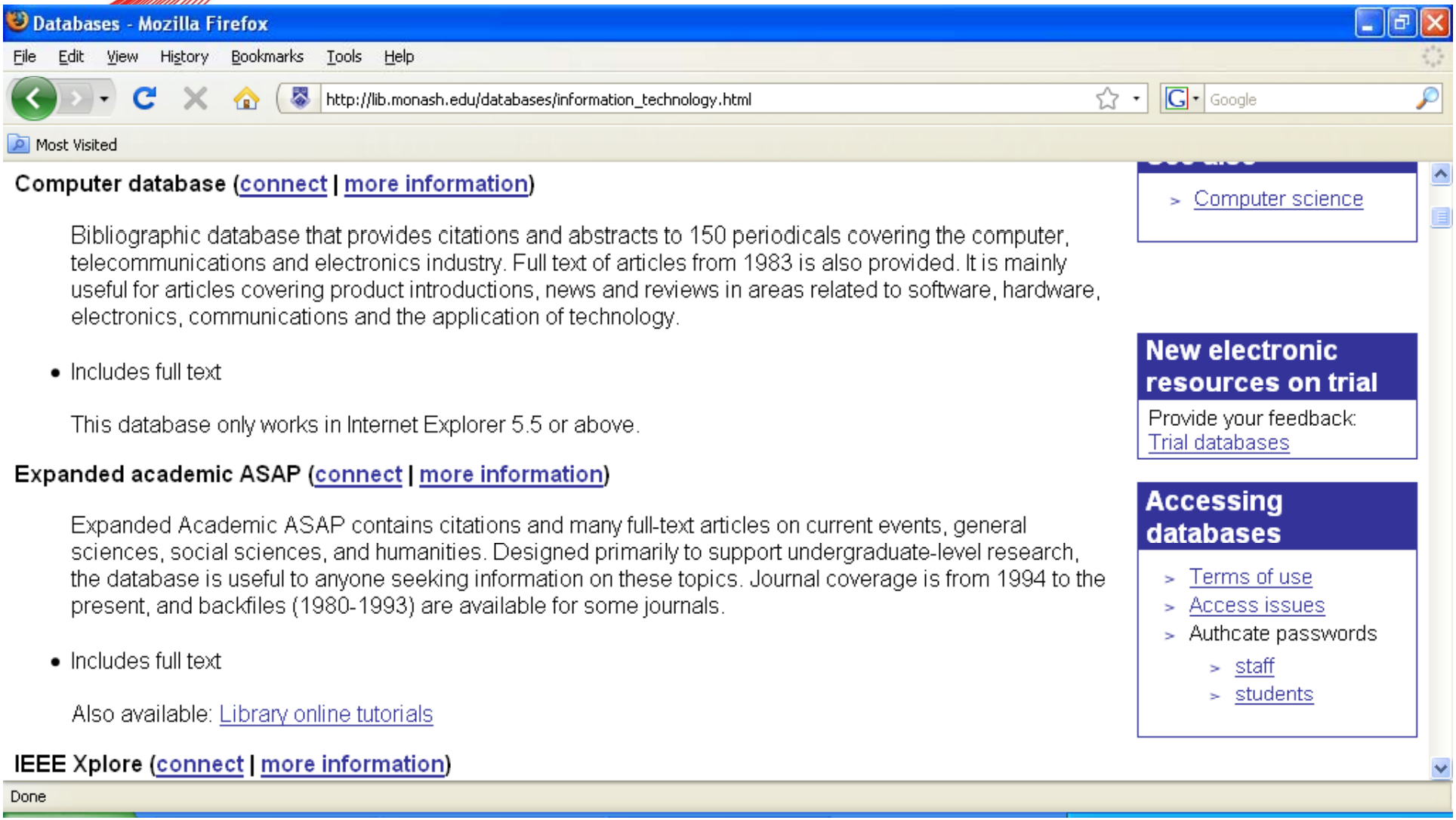
Database lists



Portals and customisation

my.monash, the Monash University portal: Login - Mozilla Firefox

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Your single point of access for information, services and resources at Monash University

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my life
my study
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Students at Peninsula campus, Aus.

username (eg fgsmi3)

password

login

New student? Get a username and password

Need help logging in to the portal?

Need to change your AuthCate password? Students Staff

MONASH University

Contact us
my.monash scheduled maintenance
Acceptable use of information technology facilities by students policy

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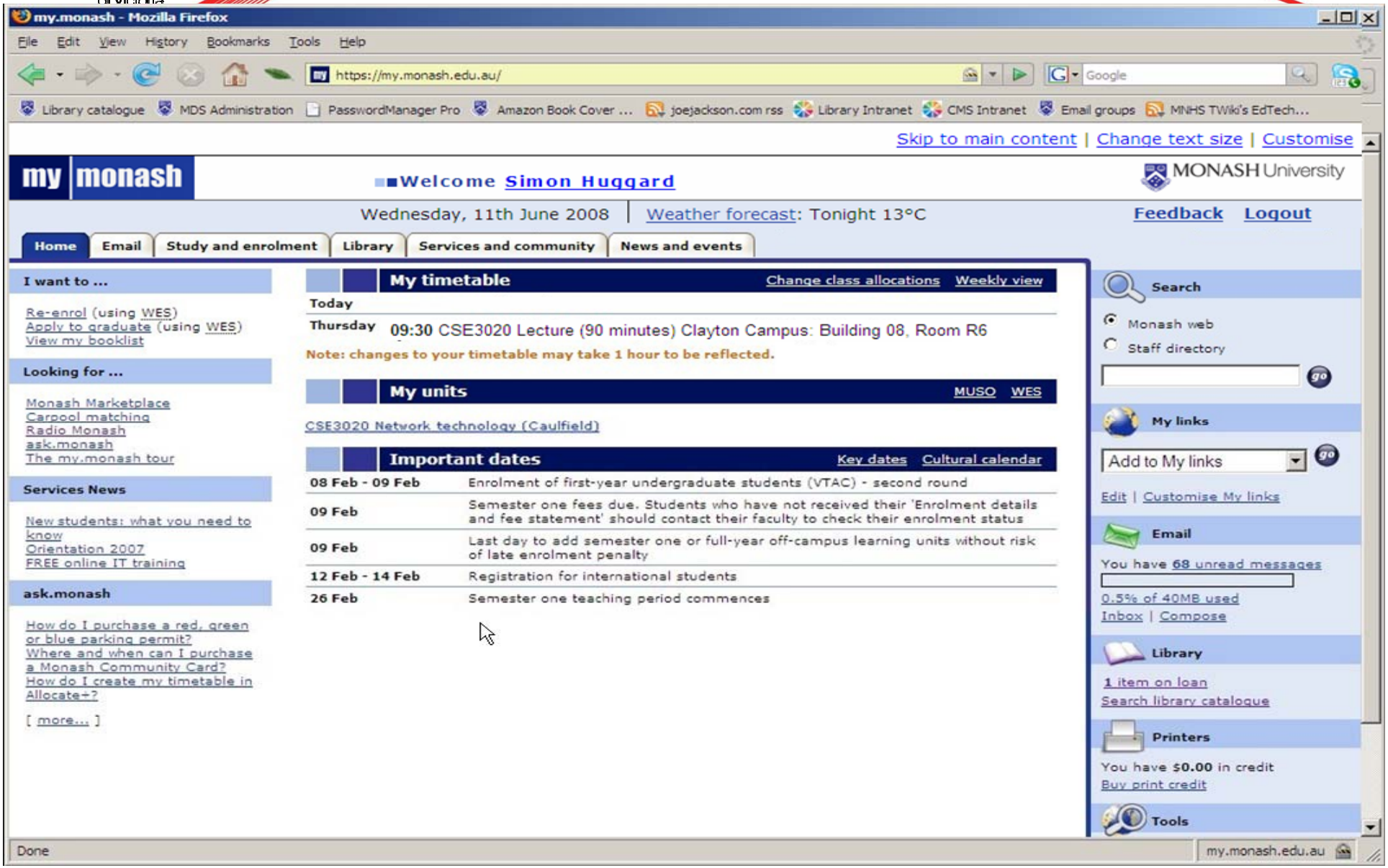
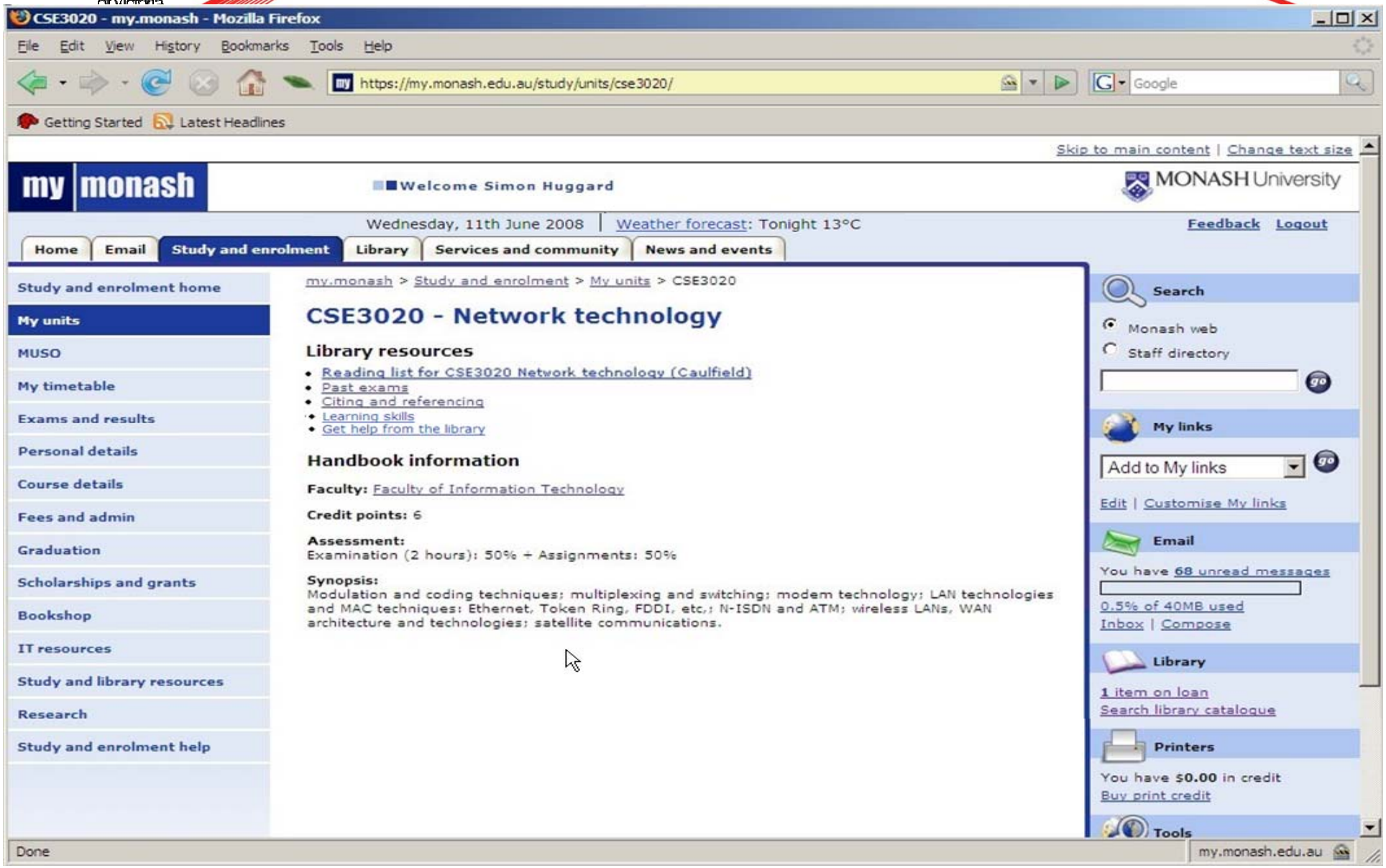
My.monash portal



My.monash portal



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Conclusions

- Keep it simple
- Use OpenURL linking if you can
- Allow full text searching wherever possible (users expect this up front)
- Customisation based on units/teaching
- If you have a lot of pathways (ejournal lists, database lists, etc – customise them where relevant)