



State Library
of Victoria

Managing the provision of Digital Objects and Electronic Resources for users

Simon Huggard

Applications & Digital Services Manager

State Library of Victoria

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Penang Bayview Beach Resort
Batu Ferringhi, Malaysia 21 December 2010



Outline

- About myself and State Library of Victoria
- Search and online systems
- Electronic Resource provision
- The Organisation of databases
- Providing effective access
- Usage statistics



About me

- At Monash University:
 - Deputy Serials Librarian & Subject Librarian 1992-1997
 - Acquisitions Librarian 1997
 - Digital Resources Librarian 1998-2000
 - Systems Manager 2000-2009
- At State Library of Victoria:
 - Applications and Digital Resources Manager 2009-2010





State Library
of Victoria





**State Library
of Victoria**









Search

- Clear, clean interface
- Not too many layers
- Easy to understand menus
- Tailored for users
- Clear path to full text
- Obvious menus / paths
- Search v Browse
- Portal implementations



Clean clear interface

State Library of Victoria - Australiana Index - Titles List - Mozilla Firefox

File Edit View History Bookmarks Tools Help

http://australiana.slv.vic.gov.au/cgi-bin/Pwebrecon.cgi?Search_Arg=information+management&Search_Code=

Most Visited

	Management for a passenger terry licence.
	<i>Check record for details</i>
<input type="checkbox"/> [8] *	Hail Derryn, king of comeback [Derryn Hinch] The age 12 December 1998 13 Derryn Hinch has made and lost two fortunes. His comeback includes doing a breakfast show on an Adelaide radio station and entering the world of celebrity management with a bold new company IAM (International Australian Management)
	<i>Check record for details</i>
<input type="checkbox"/> [9] *	[John Clark] The University of Melbourne gazette Spring 1989 25 management consultant and president of the committee of convocation at University of melbourne
	<i>Check record for details</i>
<input type="checkbox"/> [10] *	[Doctor Peter David Weill]. The age, 16 January, 1990. p. 31. Senior Lecturer at Melburne University's Graduate School of Management wins the \$US5000 Award from the International Centre for Information Technologies in Washington.
	<i>Check record for details</i>
<input type="checkbox"/> [11] *	Australia's native forests: principles for management [Subject file -- Forest conservation] [199?] Pamphlet from The Institute of Foresters of Australia. Includes brief information about The Institute and addresses for further information. Briefly outlines principles for forest management

Done



Clean clear interface

eQUIP - Mozilla Firefox

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http://www.lib.usm.my/elmu-usm/index.jsp?module=webopac-l&action=briefDisplayRetriever.jsp

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universiti malaysia perlis - Google Maps eQUIP

Showing 1 - 10 of 26977 results found. Display mode : Graphical Tabular

[First | Previous | 1 2 3 4 5 6 7 8 9 10 ... | Next | Last]

No.	Select	Title ▲▼	Call No ▲▼	Author ▲▼	Year ▲▼
1	<input type="checkbox"/>	Tailings management			
2	<input type="checkbox"/>	financing management			
3	<input type="checkbox"/>	Effective pharmacy management On Order		NARD Management Institute	1996
4	<input type="checkbox"/>	Total quality management			
5	<input type="checkbox"/>	Quality management			
6	<input type="checkbox"/>	journal of helathcare management			
7	<input type="checkbox"/>	Market-driven management			
8	<input type="checkbox"/>	management of major trauma			
9	<input type="checkbox"/>	Communications management			
10	<input type="checkbox"/>	management information system			

[First | Previous | 1 2 3 4 5 6 7 8 9 10 ... | Next | Last]

Back Select All Reset Retrieve Email More Options

Done



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Titles - Mozilla Firefox

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http://catalogue.slv.vic.gov.au/vwebv/search?searchArg=information+management&searchCode=GKEY^*&lim

Most Visited

4395 results found
Keyword Anywhere (Relevance ranked)(information management)
[Edit Search](#) [Save Search](#)

1 2 3 ... 220 **Next** ▶

[Print](#) [Export](#) [Send](#) [Add to List](#) → Select Page All Sort By: Relevance ▼

- Information management : proceedings, 28th November-1st December, 1983, Medical Centre, University of Melbourne, Melbourne, Australia / editor: B.J. Cheney.**
VALA National Conference on Library Automation (2nd : 1983 : University of Melbourne)
1983-1984
SLT 025.020285 V23M (1983)
multiple items available, Send request - Collect in Information Centre
- Information and administrative management : security / Treasury Board of Canada.**
SF 354.71007145 C16I (1994)
✓ available, Send request - Collect in Information Centre
- National Health Information Agreement procedure manual.**
1994
S 362.10994 N21A

Done

Filter Your Search:
[add filter: Journals/Magazines](#)
[add filter: Browsing Collections](#)
[add filter: Books](#)
[add filter: Pictures](#)
[add filter: Manuscripts](#)



Clean clear interface

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http://search.slv.vic.gov.au/primo_library/libweb/action/search.do?fn=search&ct=search&vid=MAIN&indx=1&c

4,159 Results, sorted by: relevance Show only: Online Resources (1122) Available (4072)

Refine my results by:

Subject:

- > [Information technology \(368\)](#)
- > [Management information systems \(227\)](#)
- > [Information storage and retrieval systems \(193\)](#)
- > [Information resources management \(176\)](#)
- > [Administrative agencies \(99\)](#)

[Show 15 more](#)

Resource type:

- > [Books \(3,443\)](#)
- > [Journals \(450\)](#)
- > [Maps \(101\)](#)
- > [Websites \(44\)](#)
- > [Other \(34\)](#)

[Show 6 more](#)

Creation date:

1 **Information management / written and compiled by Alicia Boyle, Gavin Drew and John Nunn.** - [View details](#)
Book
Alicia Boyle
Terang, Vic. : Glenormiston College, Institute of Land and Food Resources, The University of Melbourne 2000
[There are 4 versions of this item](#)
 Add to my eShelf [Request from onsite storage \(SLTF 630.711945 V66GL \)](#)

2 **Information management / [by] Donald Mason.** - [View details](#)
Book
Donald Mason
Stevenage : Peregrinus 1978
 Add to my eShelf [Request from onsite storage \(S 025.1 M38 \)](#)

3 **Journal of international technology and information management [electronic]**

Done

Clear pathways

- What am I searching?
- What is the difference between options?
- What is being displayed?
- Is there a clear difference between online and physical books/journals?
- Which ones have full text online?
- How do I get to that full text quickly and easily?



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Clear pathways

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http://search.slv.vic.gov.au/primo_library/libweb/action/search.do?vid=MAIN&fromLogin=true

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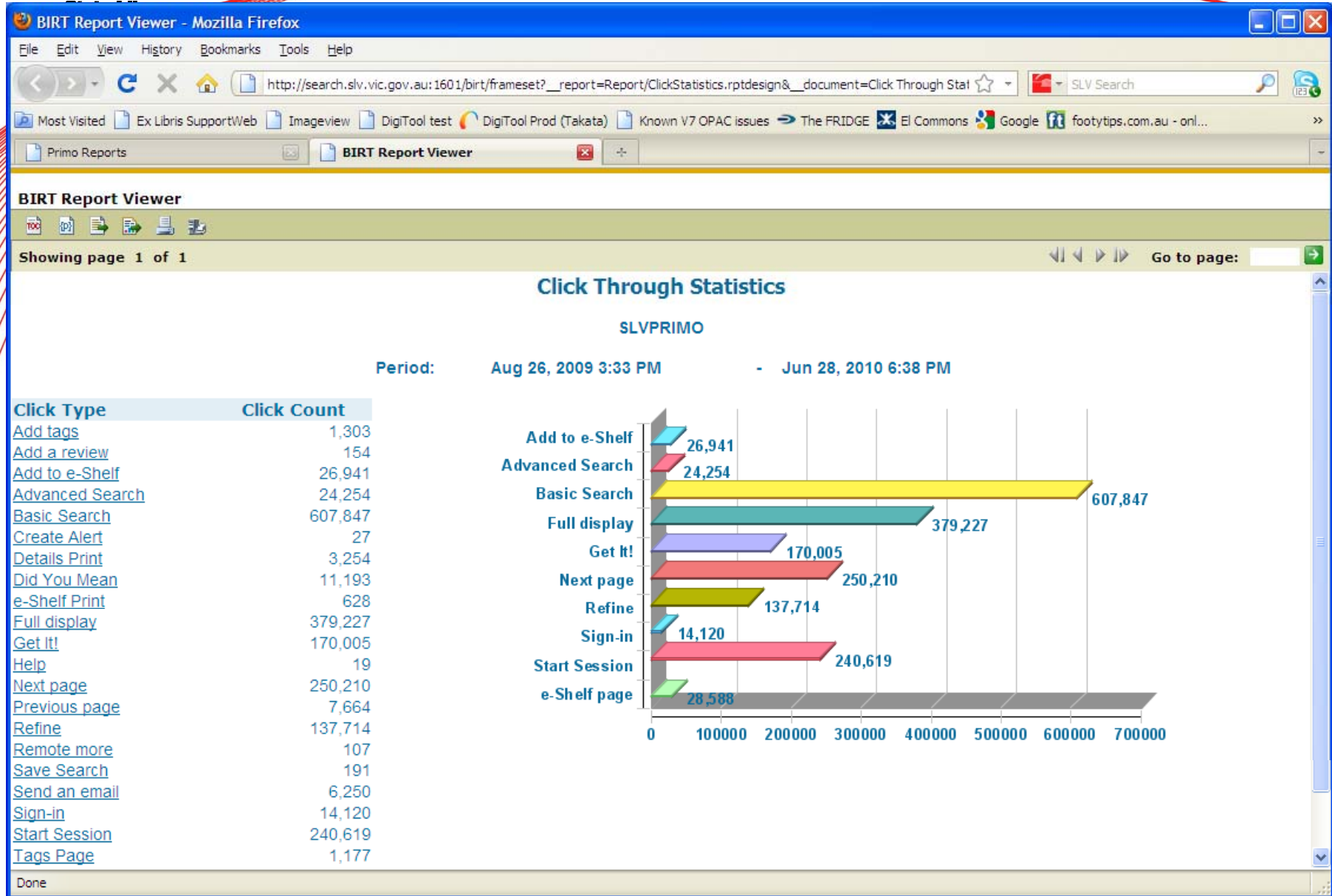
Go →

I want to search All items using all of my search words anywhere in the record in

Done



Statistics/usage





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SLV web site redesign (7 June)

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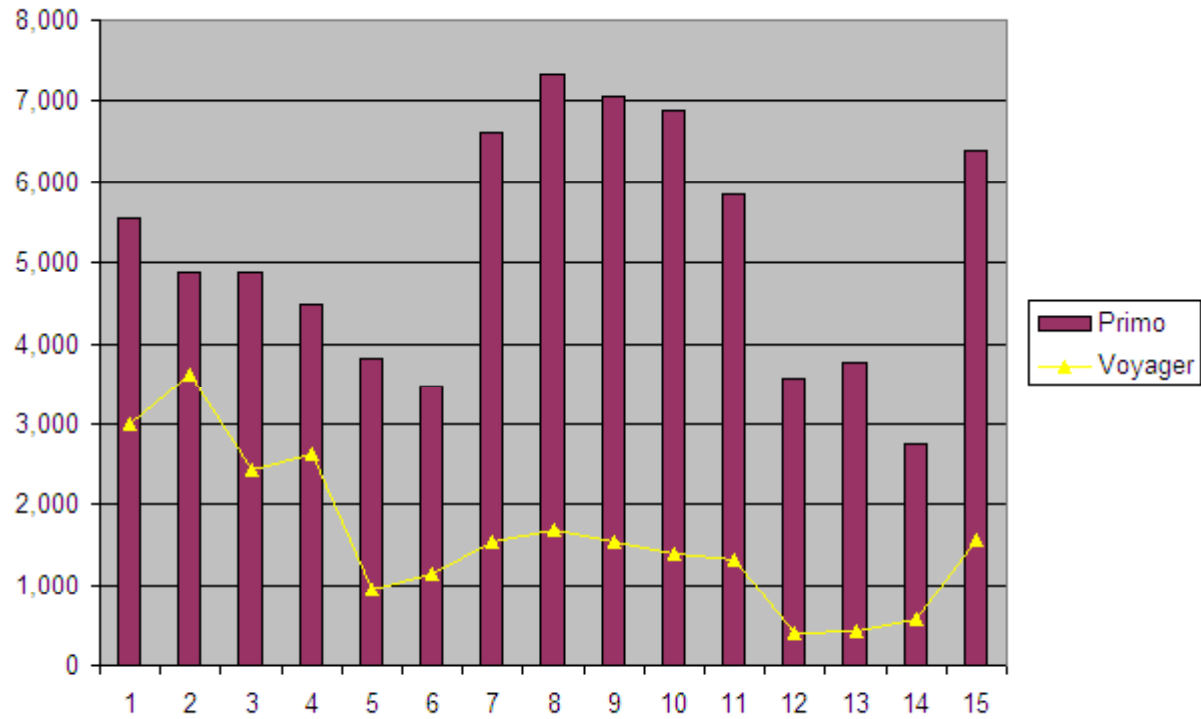
1 2 3 4

Done



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June	Date	Primo	Voyager	%	
	Tuesday	1	5,560	2,994	53.8%
	Wednesday	2	4,887	3,620	74.1%
	Thursday	3	4,873	2,424	49.7%
	Friday	4	4,472	2,625	58.7%
	Saturday	5	3,806	941	24.7%
	Sunday	6	3,468	1,147	33.1%
	Monday	7	6,622	1,534	23.2%
	Tuesday	8	7,322	1,672	22.8%
	Wednesday	9	7,047	1,526	21.7%
	Thursday	10	6,885	1,392	20.2%
	Friday	11	5,839	1,310	22.4%
	Saturday	12	3,563	399	11.2%
	Sunday	13	3,776	432	11.4%



Scope usage

- 1 June 2010:
- Maps 154 (1.4%)
- Manuscripts 30 (0.3%)
- Books & more 388 (3.6%)
- Pictures 1256 (11.4%)
- Default 8883 (81%)
- **TOTAL: 10,711**



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Scope usage August 2010

Maps	1,883	0.80%
Manuscripts	2,669	1.13%
Books & More	8,007	3.40%
Pictures	14,595	6.20%
Default	182,430	77.51%
Total	235,372	89.04%



Electronic Resources

- Access points
- Making them available
- Lists, Metasearch, full text search
- OpenURL linking
- Finding full text



Electronic Resources

- We've come a long way
- No more hand coding of lists
- Better navigation and linking
- More full text databases
- More e-journals
- **BUT CAN USERS FIND WHAT THEY NEED?**

Some techniques

- Loading of records into catalogues
 - Is it worth loading up title-level records into our catalogues?
 - Do users look for journal titles?
 - What about OpenURL linking?
 - Do we need static links to e-resources?



E-Journals A-Z

eJournals & Newspapers, State Library of Victoria - Mozilla Firefox

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http://getit.slv.vic.gov.au/sfxld3/az

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eJournals & Newspapers

Browse or search for ejournals and newspapers by Title, Subject or ePublisher - use the Article Finder if you have an exact or partial article citation - and get full text (where available) online.

Most resources are available from home to registered Victorian State Library users.

Conditions of access apply.

By Title By Subject Article Finder By ePublisher

Title:

Starts with Contains

0-9 A B C D E F G H I J K L M N O P Q R S T U V W X Y Z Others

Other ways to search

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< Previous ^ Nat - Nat ^ Hat - Hat ^ nat - Hat ^ Hat - Hat ^ Hat - Hat ^ Next >

Journal	Info
The National arthritis news <small>Journal title changes</small>	i
National Association of Accountants. NAA Bulletin	i
National Association of Accountants NAA Bulletin pre1986	i
National Association of Accountants. NAA Management Accounting	i
National Association of Accountants NAA Management Accounting pre 1986	i
National Association of Cost Accountants. NACA Bulletin	i
National Association of Cost Accountants NACA Bulletin pre 1986	i
National Association of Cost Accountants. Official Publications	i
National Association of Cost Accountants Official Publications pre 1986	i
National Association of School Psychologists. Communique	i
National basic intelligence factbook <small>Journal title changes</small>	i
National Black law journal <small>Journal title changes</small>	i
National Bureau report <small>Journal title changes</small>	i
National Cancer Institute carcinogenesis technical report series <small>Journal title changes</small>	i

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http://getit.slv.vic.gov.au/sfxld3/az/default?param_sid_save=9a05c7ae0b90650f6af3bfc5dbe02b4f¶m_lar

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Title:

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0-9 A B C D E F G H I J K L M N O P Q R S T U V W X Y Z Others

Results: 4

Page 1 of 1

[Switch to Detail View](#)

Journal	Info
New Scientist Journal title changes	i
New scientist Journal title changes	i
New Scientist and Science Journal Journal title changes	i
Newsletter Journal title changes	i

Other ways to search

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http://search.slv.vic.gov.au/primo_library/libweb/action/search.do?fn=search&ct=search&vid=MAIN&indx=1&c

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La Trobe Journal website

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1



Journal

New scientist - [View details](#)

[London, New Science Publications] 1956

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2



Journal

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New scientist (1971) - [View details](#)

[London : New Science Publications] 1971

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[Additional locations](#)

3



Journal

New scientist [electronic resource].
New scientist (1971 : Online) - [View details](#)

ProQuest 5000 International Proquest Info & Learning Co ; Australia New Zealand Reference Centre EBSCO Publishing ; Academic Search Premier EBSCO Publishing ; MasterFILE Premier EBSCO Publishing ; Wilson OmniFile Full Text Mega Edition - Full Text Only HW Wilson Co ; Biography Resource Center Gale Group
[London : New Science Publications] 1971

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http://catalogue.slv.vic.gov.au/vwebv/search?searchArg=new+scientist&searchCode=JALL&limitTo=none&rec

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Titles

6 results found
Journals/Magazines/Newspapers Title List(new scientist)

[Edit Search](#) [Save Search](#)

Print Export Send Add to List Select Page All Sort By: [v]

- 1 **New scientist.**
1971-9999
multiple holdings available
- 2 **New scientist.**
1956-1971
YA 605 N42
multiple items available, Offsite store - Contact us to arrange delivery to Library
- 3 **New scientist and science journal.**
1971-1971
YA 605 N42
multiple items available, Offsite store - Contact us to arrange delivery to Library

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New scientist

Holdings Information - Mozilla Firefox

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http://catalogue.slv.vic.gov.au/vwebv/holdingsInfo?searchId=1575&recCount=20&recPointer=0&bibId=10145

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Titles 1 of 6 Next

Uniform title: [New scientist \(1971\)](#)
Serial Title: [New scientist](#).
Series dates: Began with Vol. 52, no. 772 (Dec, 2, 1971) issue.
Publisher/Date: [London : [New Science Publications](#)],
Description: v. : ill. ; 29 cm.
Notes: Description based on: Vol. 52, no. 773 (Dec. 9, 1971).
Cover title.
Continues: [New scientist and science journal](#)
Subjects: [Science--Periodicals.](#)
[Technology--Periodicals.](#)
[Science--Periodicals.](#)
Supplement note: Has supplements
ISBN/ISSN: 02624079
Related Bibs:

TITLE LONG	DATES
New scientist and science journal	1971-1971

This item

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New scientist


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Get It 

Journal title: New Scientist [ISSN: 0262-4079]

Full text available online

- ProQuest 5000 Databases**
Available from 2002 Until 2007
- Academic Search Premier**
Available from 2002 Most recent 1 Month(s) Not available
- MasterFile Premier**
Available from 2002 Most recent 1 Month(s) Not available
- ANZ Reference Centre**
Available from 2002 Most recent 1 Month(s) Not available
- Biography In Context**
Available from 2000 Until 2006
- OmniFile Full Text Mega (Wilson)**
Available from 2002 Until 2006

Done

Full text local journals

- We are scanning large runs of journals
 - Football Record (Australian Rules Football journal) (1912-2010)
 - Royal Society of Victoria Proceedings (1855-2010)
 - Royal Historical Society Journal (1911-2010)
 - World War I histories
- How do we differentiate searching for these?
- What do we call this?



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http://takata.slv.vic.gov.au/R/ND7T61333J63ECVDSTRNAXJUQII59IAPFJUS6BCBP54UMM9F24-00989?func=co

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Football record



The *Football record* is the official match day program of the AFL (formerly VFL).

[More...](#)

[Season 2005](#) (118)

[Season 2007](#) (210)

[Season 2008](#) (178)

[Season 2009](#) (212)

[Season 2010](#) (137)

Done



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(2) Page 30

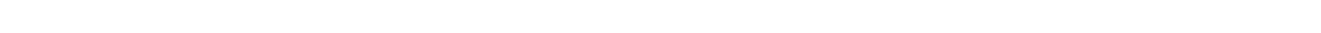
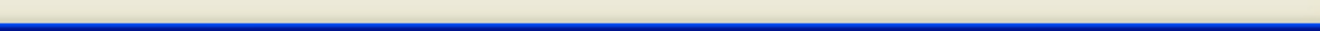
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CLUB CORNER

NEWS & VIEWS ABOUT YOUR CLUB » AWAY TEAM INFORMATION PAGE 39 » ROUND 2, 2005



French connection

Late bloomer Barnaby French has proved a more than handy acquisition for the resurgent Blues.

CARLTON ruckman Barnaby French is

» YOUR CLUB

Address: Optus Oval, Royal Parade, North Carlton, Vic 3054
Postal address: PO Box 92, North



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Results

Display: Thumbnails List Details

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1 2 3 4 next> last>>

1  [AFL record 2008 Round 10 Game A](#)
Australian Football League
Australian football

View

2  [AFL record 2008 Round 10 Game B](#)
Australian Football League
Australian football

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- AFL record 2008 Round 10 Game B
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gary ablett in the current PDF document

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1 documents with 1 instances

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against Geelong at Skilled Stadium to spend 10.

Going into the game, West Coast was a game clear at the top of the ladder, whereas the Cats again had disappointed their fans to be 12th with just three wins.

On a cool, sunny afternoon, Geelong found form right from the start of play and kicked seven goals to two in the first quarter.

THE VISITORS PRODUCED A BRILLIANT SEVEN GOALS TO NOTCH A STUNNING VICTORY.



Everything went according to plan for the Cats' Brad Cross controlled the ruck, Matthew Scoullin and Darren Milburn were rebounding the ball from defence and Cameron Mooney, Neal Chapman and Steve Johnson got among the goals.

West Coast's strength was its brilliant middle 10, the best in the competition, but captain Chris Judd was missing through injury and, with a lack of ball supply, the forwards were starved of opportunities.

The Cats continued their dominance in the second quarter and led by 39 points at the main break, with a major upset loomed.

The Eagles needed a big third term if they were to have any chance but the home side, spurred on by the vocal full house, refused to allow them back into the contest.

Joel Conroy and Corey Enright won plenty of the ball and Gary Ablett and Jeremy Beale ran forward to kick goals for the Cats to maintain their control just before the final change.

However, the Eagles finally came to life, with Daniel Kerr able to get his hands on the ball in the midfield and Dean Cox weaving ruck control from centre. Even so, the Cats will lead by 36 points at three-quarter time.

West Coast desperately needed quick goals at the start of the final quarter and, once it had broken through, the flow became a tide towards the Eagle goal.

Through the brilliance of Cox in the ruck, Kerr spread the pack and a mobile forward line of Adam Hunter, Andrew Bayley and Tyson Stenglein, West Coast powered.

The visitors produced a brilliant seven goals to notch a stunning come-from-behind victory by three points.

ADAM'S 120-point thrashing of Essendon at AAMI Stadium in 2007 is the biggest winning margin.

St Kilda champion Tony Locketh holds the record for the most goals in a game in this round, with a bag of 12 against Brisbane at Moorabbin in 2002.

A total of 202 players have been reported in this round, with 122 found guilty and a total of 310 matches in suspensions. The heaviest penalty, of 46 weeks, was given to Richmond's Bill Barna in 1959 for kicking.

ROUND NINE FORM

Team	P	W	L	D	N
Adelaide	0	11	6	8	0
Brisbane	0	5	13	2	0
Carlton	19	6	4	1	0
Collingwood	11	6	4	5	0
Essendon	16	12	4	1	0
Fremantle	16	2	10	1	0
Geelong	16	5	7	1	0
Hawthorn	16	5	4	1	0
North Melbourne	12	4	4	4	0
Port Adelaide	11	5	4	1	0
Richmond	17	4	5	1	0
St Kilda	16	2	7	1	0
Swan Hill/Perth	19	2	15	4	0
Western	7	1	6	1	0
Widzbrown	21	12	1	0	0
Worthington	12	2	4	1	0

AFL RECORDS - end of Round No. 27



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Digitised Resource Viewer - Windows Internet Explorer

http://takata.slv.vic.gov.au/view/action/nmets.do?DOCCHOICE=582384.xml&dvs=1291612109744~699&locale=en_US&search_terms=gary%20ablett&adjacency=N&usePid1=true&usePid2=true

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More information about: AFL record 2008 Round 10 Game B

Table of contents Search Advanced search

gary ablett 1 of 5

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1 documents with 1 instances

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Results:
and Gary Ablett

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AFL record 2008 Round 10 Game B

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The Cats, Brad Ottens
the ruck, Matthew
and Darren Milburn were
ing the ball from defence
ron Mooney, Paul
and Steve Johnson got
goals.
past's strength was its
midfield, the best in the
on, but captain Chris
missing through injury
a lack of ball supply,
ds were starved
unities.
s continued their
in the second quarter

The Eagles needed a big
third term if they were to have
any chance but the home side,
spurred on by the vocal full
house, refused to allow them back
into the contest.
Joel Corey and Corey Enright
won plenty of the ball and Gary
Ablett and Jimmy Bartel ran
forward to kick goals for the Cats
to maintain their control just
before the final change.
However, the Eagles finally
came to life, with Daniel Kerr able
to get his hands on the ball in the
midfield and Dean Cox assisting

8.46 x 11.22 in 100%

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- There is still confusion about where to start
- How do I find full text?
- What about reading lists/prescribed reading?



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- Health, academic (full access)
- Health, general & alternative (partial access)
- History, Australian (full access)
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1 **COLLATE : collaboratory for annotation, indexing and retrieval of digitized historical archive material** - [View details](#)

Book

Stein, Adelheit (Director), Fraunhofer IPSI
Fraunhofer IPSI (Publisher); European Commission IST Programme's Cultural Heritage (Funder)

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Resource type:

- > Books (31)
- > Articles (19)

Author/Creator:

- > Bray, Tim (2)
- > Harold, Elliotte Rusty (2)
- > Noble, Steven (1)
- > Flynn, Peter (1)
- > Withers, Stephen (1)
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- > AustGuide (1986 -) (15)
- > Chemical Engineering Bibliography (5)

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- The XML Revolution** - [View details](#)
Moller, Anders; Schwartzbach, Michael
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- > [2003 To 2006 \(19\)](#)
- > [2000 To 2003 \(19\)](#)
- > [Before 2000 \(12\)](#)

Author/Creator:

- > [Anonymous \(13\)](#)
- > [Taha, Kamal \(4\)](#)
- > [Elmasri, Ramez \(4\)](#)

1 **Archaeological Data Models and Web Publication Using XML** - [View details](#)

Article
J. David Schloen
Computers and the Humanities, Vol. 35,
No. 2 pp. 123-152
Springer 2001

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2 **XML and the TEI** - [View details](#)

Article
Steven DeRose
Computers and the Humanities, Vol. 33,
No. 1/2, Selected Papers from TEI 10:
Celebrating the Tenth Anniversary of the
Text Encoding Initiative pp. 11-30
Springer 1999

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3 **What the Hell is XML?** - [View details](#)

Shatzkin, Mike

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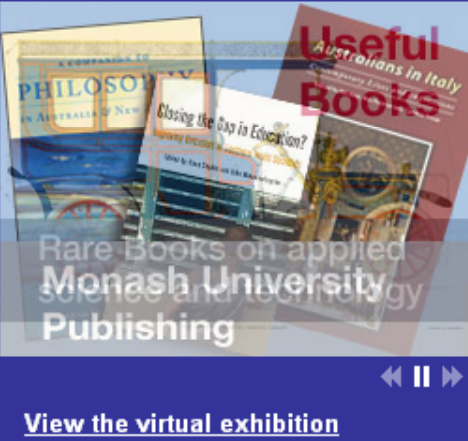
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	More desks at the Hargrave Andrew Library
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Database lists

A screenshot of a Mozilla Firefox browser window. The title bar reads "Databases - Mozilla Firefox". The address bar shows the URL "http://lib.monash.edu/databases/information_technology.html". The page content includes three database entries: "Computer database", "Expanded academic ASAP", and "IEEE Xplore". Each entry has a description and a list of features. On the right side, there are three blue-bordered boxes with white text: "Computer science", "New electronic resources on trial" (with a link to "Trial databases"), and "Accessing databases" (with links to "Terms of use", "Access issues", and "Authcate passwords" which has sub-links for "staff" and "students"). The status bar at the bottom says "Done".

Computer database ([connect](#) | [more information](#))

Bibliographic database that provides citations and abstracts to 150 periodicals covering the computer, telecommunications and electronics industry. Full text of articles from 1983 is also provided. It is mainly useful for articles covering product introductions, news and reviews in areas related to software, hardware, electronics, communications and the application of technology.

- Includes full text

This database only works in Internet Explorer 5.5 or above.

Expanded academic ASAP ([connect](#) | [more information](#))

Expanded Academic ASAP contains citations and many full-text articles on current events, general sciences, social sciences, and humanities. Designed primarily to support undergraduate-level research, the database is useful to anyone seeking information on these topics. Journal coverage is from 1994 to the present, and backfiles (1980-1993) are available for some journals.

- Includes full text

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Today

Thursday 09:30 CSE3020 Lecture (90 minutes) Clayton Campus: Building 08, Room R6

Note: changes to your timetable may take 1 hour to be reflected.

My units [MUSO](#) [WES](#)

[CSE3020 Network technology \(Caulfield\)](#)

Important dates [Key dates](#) [Cultural calendar](#)

08 Feb - 09 Feb	Enrolment of first-year undergraduate students (VTAC) - second round
09 Feb	Semester one fees due. Students who have not received their 'Enrolment details and fee statement' should contact their faculty to check their enrolment status
09 Feb	Last day to add semester one or full-year off-campus learning units without risk of late enrolment penalty
12 Feb - 14 Feb	Registration for international students
26 Feb	Semester one teaching period commences

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my.monash > Study and enrolment > My units > CSE3020

CSE3020 - Network technology

Library resources

- [Reading list for CSE3020 Network technology \(Caulfield\)](#)
- [Past exams](#)
- [Citing and referencing](#)
- [Learning skills](#)
- [Get help from the library](#)

Handbook information

Faculty: [Faculty of Information Technology](#)

Credit points: 6

Assessment:
Examination (2 hours): 50% + Assignments: 50%

Synopsis:
Modulation and coding techniques; multiplexing and switching; modem technology; LAN technologies and MAC techniques; Ethernet, Token Ring, FDDI, etc.; N-ISDN and ATM; wireless LANs, WAN architecture and technologies; satellite communications.

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Conclusions

- Keep it simple
- Use OpenURL linking if you can
- Allow full text searching wherever possible (users expect this up front)
- Customisation based on units/teaching
- If you have a lot of pathways (ejournal lists, database lists, etc – customise them where relevant)