

**EFFICIENCY AND PRODUCTIVITY INDICATORS
OF SELECTED PRIVATIZED ENTITIES**

<i>Indicator</i>	<i>Before Corporatization/ Privatization</i>	<i>After Corporatization/ Privatization (2000)</i>
Telekom Malaysia Berhad ¹		
Return on Assets (per cent)	4.0	4.7
Revenue Per Subscriber (RM)	1,227	1,755
Production Per Employee (RM)	34,372	51,672
Direct Exchange Lines Per Employee	36	183
Response to Complaints/Faults (per cent)	80	100
Tenaga Nasional Berhad ²		
Revenue Generated (RM billion)	3.3	14.3
Cost Per Unit Per Output (cent/kWh)	16.6	19.4
Access to The Public (number of service centres)	100	166
Cost to Public Per Unit Per Output (cent/kWh)	18.0	23.5
Johor Port Berhad ³		
Return on Assets (per cent)	6.6	7.9
Operation Cost Per Tonne - Freight Weight (RM)	8.3	6.7
Annual Gross Profit (RM million)	29.1	83.4
Operating Revenue Per Employee (RM)	110,000	339,374
Average Container Throughput (TEUs)	128,556	659,181
Average Number of TEUs Per Vessel	110	280
Average Handling Rate Per Ship Per Hour	28	56
Crane Handling Rate Per Hour (TEUs)	28	28
Penang Port Sdn. Bhd. ⁴		
Return on Assets (per cent)	11.0	9.0
Operation Cost Per Tonne - Freight Weight (RM)	6.9	7.1
Annual Gross Profit (RM million)	30.7	44.7
Operating Revenue Per Employee (RM)	58,253	116,998
Average Container Throughput (TEUs)	330,922	586,788
Average Number of TEUs Per Vessel	271	419
Average Handling Rate Per Ship Per Hour	23.4	29.0
Crane Handling Rate Per Hour (TEUs)	21.5	26.0

Notes:

¹ Privatized in 1990

² Privatized in 1991

³ Privatized in 1995

⁴ Corporatized in 1994